

Sector-9, Gandhinagar (Gujarat) - 382007

OPEN TENDER ENQUIRY (TWO BIDS)

Technical and Financial Bids to be submitted online (CPPP)
as per schedule of requirement

TENDER DOCUMENT

FOR

SUPPLY AND INSTALLATION OF FORENSIC WORKSTATION WITH
COMPREHENSIVE LAB BASED MOBILE FORENSIC AND INTELLIGENCE
SOLUTION, VULNERABILITY SCANNER, INTERCEPTION WITH SECURITY TESTING
TOOL AND COMPUTER FORENSIC TOOL -1NO
AT NATIONAL FORENSIC SCIENCES UNIVERSITY (NFSU)(I), UGANDA CAMPUS

Tender No: NFSU(HQ)/45(02)/2023-PUR/CPPP50

Purchase and Store Department
National Forensic Sciences University
Sector-9, Near Police Bhawan
Gandhinagar (Gujarat) – 382007
Contact No: 079-2397-7123/24
Email: purchase_gnr@nfsu.ac.in

INDEX

Sr. No.	Particulars	Page No.
1.	Introduction and Tender Schedule	3
2.	Instruction for online Bid Submission	4
3.	General Terms and Conditions	7-17
4.	Annexure (I to X) for Technical Bid	19-39
5.	Contents of Bid Submission	40

The National Forensic Sciences University (NFSU), an Institution of National Importance is the world's first and only Forensic Sciences University established by the Government of India under the Ministry of Home Affairs (MHA), Women Safety Division.

NFSU invites online Bids in two-bid format for the Supply & Installation of “Forensic Workstation with Comprehensive Lab Based Mobile Forensic and Intelligence Solution, Vulnerability Scanner, interception with security testing tool and Computer Forensic Tool - 01 no” at National Forensic Sciences University(I), Uganda Campus, Jinja from Original Equipment Manufacturer (OEM)/ Authorized distributors/ Authorized dealer.

TENDER SCHEDULE

Name of Organization	National Forensic Sciences University	
Open Tender Notice No. (NIT)	NFSU(HQ)/45(02)/2023-PUR/CP50	
Tender Type (Open/Limited/EOI/Auction/Single/Global)	Open	
Tender Category (Services/Goods/Works)	Goods	
Type/Form of Contract(Supply /Auction /Service /Buy /Empanelment /Sell)	Supply	
Product Category/Name	“Forensic Workstation with Comprehensive Lab Based Mobile Forensic and Intelligence Solution, Vulnerability Scanner, interception with security testing tool and Computer Forensic Tool -1 No”	
Is Multi-Currency Allowed	Yes	
Date of Uploading NIT and other Documents (Online) Publishing Document	16.03.2024	
Start date of sending email for clarification/ Pre-bid queries/ proposed modification/ additional information, if any	16.03.2024	
Closing date of sending email for clarification/pre-bid proposal modification/ additional information, if any(No email will be entertained received after scheduled date and time	26.03.2024	
Pre- Bid Meeting date	28.03.2024	
Bid Submission start date	16.03.2024	
Bid Submission closing date	19.04.2024	
Opening of Technical Bid	23.04.2024	
Opening of Financial Bid	To be notified later	
No. of Covers (1/2/3/4)	02	
Bid Validity days (180/120/90/60/30)	180 days	
Delivery	Within 4-6 weeks in case of indigenous goods and 8-10 weeks in case of imported goods from the issue of this purchase order and installation must be completed one month within the delivery of the goods. (During Officer Hours)	
Tender Fees	Rs. 1500/-	In form of DD in the

EMD	Rs. 3,24,000/-	nameof “Executive Registrar, NFSU, Gandhinagar” payable at Gandhinagar (Gujarat) (Annexure-IV)
Address of Communication	Purchase and Store Department National Forensic Sciences University Sector-9, Near Police Bhawan Gandhinagar (Gujarat) – 382007	
Contact No.	079-23977123/24	
Email Address	purchase_gnr@nfsu.ac.in	

Instruction for online Bid Submission

NFSU invites online Bids in two-bid format for the Supply and Installation of **“Forensic Workstation with Comprehensive Lab Based Mobile Forensic and Intelligence Solution, Vulnerability Scanner, interception with security testing tool and Computer Forensic Tool”** at NFSU Uganda Campus as per technical specification given in the **Annexure-I** to the Tender Document. All offers should be made in English and should be written in both figures and words. Tender document can be downloaded from the CPP Portal (<https://eprocure.gov.in/eprocure/app>) and NFSU website (<https://www.nfsu.ac.in/tenders>). The bidders are requested to read the tender document carefully and ensure compliance with all specification/instructions here in. Non-compliance with specification/instructions in this document may disqualify the bidders from the tender exercise. The Executive Registrar, NFSU reserves the right to select the item (in single or multiple units) or to reject any quotation wholly or partly. Incomplete tenders, amendments and additions to tender after opening or late tenders are liable to be ignored and rejected.

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificate. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at:

<https://eprocure.gov.in/eprocure/app>

REGISTRATION

1. Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “Click here to Enroll”. Enrolment on the CPP Portal is free of charge.
2. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their account.
3. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communications from the CPP Portal.
4. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra / Pantasign etc.), with their profile.
5. Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
6. Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / eToken.

SEARCHING FOR TENDER DOCUMENTS

1. There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization name, location, date, value etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a tender published on the CPP Portal.
2. Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
3. The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

1. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
2. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents – including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
3. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with 100 dpi with black and white option.
4. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual report, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

1. Bidder should log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
2. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
3. A standard BoQ format has been provided with the tender document to be filled by all the bidders. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. Bidders are required to download the BoQ file, open it and complete the white colored (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

4. The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
5. All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done.
6. The uploaded tender documents become readable only after the tender opening by authorized bid openers.
7. Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
8. Kindly add scanned PDF of all relevant documents in a single PDF file of compliance report/sheet.

ASSISTANCE TO BIDDERS

1. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
2. Any queries relating to the process bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 1800 233 7315, 0120-4200462, 0120-4001002/5.

General Instruction to the Bidders

1. The tender will be received online through portal <https://eprocure.gov.in/eprocure/app>. In the Technical Bids, the bidders are required to upload all the documents in .pdf format.
2. Possession of a Valid Class II/III Digital Signature Certificate (DSC) in the form of smart card/e-token in the company's name is a pre-requisite for registration and participating in the bid submission activities through <https://eprocure.gov.in/eprocure/app>. Digital Signature Certificate can be obtained from the authorized certifying agencies, details of which are available in the web site <https://eprocure.gov.in/eprocure/app> under link "Information about DSC".
3. Tenderer are advised to follow the Instructions provided in the 'Instructions to the Tenderer for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>.

Sd/-
Executive Registrar
National Forensic Sciences University
Gandhinagar

General Terms and Conditions

1. **Due date:** The tender has to be submitted online before the due date. The offers after the due date and time will not be considered. No manual bids will be considered.
2. **Preparation of Bids:** The offer/bid should be submitted in two bid systems i.e. Technical bid and financial bid. The Technical bid should consist of all technical details along with commercial terms and conditions. Financial bid should indicate item wise price for the items mentioned in the technical bid in the given format i.e. BoQ_XXXX.
The Technical bid and the financial bid should be submitted Online.
Note: Comparison of prices will be done ONLY on the bids submitted for the Main Equipment anything asked as 'Optional' in the specs is not to be included for overall comparison.
3. **Tender Fee and EMD (if applicable):** The Tenderer should submit Tender Fee and EMD amount in the form of Demand Draft or Banker's Cheque from any of the commercial banks in favour of "**Executive Registrar, NFSU, Gandhinagar payable at Gandhinagar (Gujarat)**" should reach **Purchase and Store Department, National Forensic Sciences University, Sector-9, Gandhinagar (Gujarat) – 382007** on or before the last date of Bid submission as per schedule. (Ref. Annexure-IV). In no case, Tender Fee will be refundable.
4. **EMD Exemption:** As per Rule 170 of GFR, the EMD exemption is applicable to Micro and Small Enterprises (MSEs) and Start-ups (recognized by DPIIT). In view of the above, if the bidder will claim for EMD exemption, the bidder should meet all the criteria for Micro and Small Enterprise. The bidder must have to submit the supporting documents like NSIC registration certificate, MSE registration certificate etc. issued by competent government bodies to become eligible for EMD exemptions. The certificate shall be valid as on due date/extended due date of the tender. (Ref. Annexure-IV)
5. **Refund of EMD:** The EMD will be returned to unsuccessful Tenderer only after the Tenders are finalized. In case of successful Tenderer, it will be retained till the successful installation of the equipment and submission of performance security. The EMD will be refunded without interest.
6. **Opening of the tender:** The online bid will be opened by a committee duly constituted for this purpose. Online bids (complete in all respect) received along with EMD (if any) will be opened as mentioned in tender schedule in presence of bidders' representative if available. Only one representative will be allowed to participate in the tender opening. Bid received without EMD (if present) will be rejected straight way. The technical bid will be opened online first and it will be examined by a technical committee (as per specification and requirement). The financial offer/bid will be opened only for the offer/bid which technically meets all requirements as per the specification, and will be opened in the presence of the vendor's representatives subsequently for further evaluation. The bidder if interested may participate on the tender opening Date and Time. The bidder should produce authorization letter from their company to participate in the tender opening.
7. **Acceptance/ Rejection of bids:** The committee reserves the right to reject any or all offers without assigning any reason.
8. **Pre-qualification criteria:**
 - (i) Bidders should be the manufacturer / authorized dealer. Letter of Authorization from original equipment manufacturer (OEM) on the same and specific to the tender should be enclosed.
 - (ii) An undertaking from the OEM is required stating that they would facilitate the bidder on a regular basis with technology/product updates and extend support for the warranty as well. (Ref. Annexure-III).
 - (iii) OEM should be internationally reputed Branded Company.

- (iv) Non-compliance of the tender terms, non-submission of required documents, lack of clarity of the specifications, contradiction between the bidder specification and supporting documents etc. may lead to rejection of the bid.
 - (v) In the tender, either the Indian agent on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.
 - (vi) If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product.
9. **Performance Security:** The supplier shall require to submit the performance security in the form of irrevocable bank guarantee issued by any Indian Nationalized Bank for an amount equals to **5%** of the item value within 21 days from the date of receipt of the purchase order and should be kept valid for period of 60 days beyond the date of completion of warranty period.
10. **Force Majeure:** The Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, act of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
 - If a Force Majeure situation arises, the Supplier shall promptly notify the purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall reasonable alternative means for performance not prevented by the Force Majeure event.
11. **Risk Purchase Clause:** In the event of failure of supply of the item/equipment within the stipulated delivery schedule, the purchaser has all the rights to purchase the item/equipment from the other source on the total risk of the supplier under risk purchase clause.
12. **Packing Instructions:** Each package will be marked on three sides with proper paint/indelible ink, the following:
- i. Item Nomenclature
 - ii. Order/Contract No.
 - iii. Supplier's Name and Address
 - iv. Consignee details
 - v. Packing list reference number
- The supplier must follow the applicable standards like IS 9313: 1979 etc. for packing and packing material. In the event of breakage or loss to equipment and supplies during the carriage of supplies from the origin of equipment to the installation site, the supplier has to replace it with new equipment/supplies immediately at his own risk. Supplier will settle his claim with the insurance company as per his convenience. NFSU will not be liable to any type of losses in any form.
13. **Deliver and Documents:** Delivery of the goods should be made within a maximum of 6-10 weeks in case of Indigenous goods and 8 to 10 weeks in case of imported goods, from the date of Purchase Order. However, in case of special or fabricated goods the delivery period will be notified in Purchase Order. The supplier shall also send the following documents with other documents. Or delivery as per LC terms.
- i) 3 copies Supplier invoice showing contract number, goods' description, quantity, unit price, total amount etc.

- ii) Insurance Certificate if applicable;
- iii) Manufacturer's/Supplier's warranty certificate;
- iv) Inspection Certificate issued by the nominated inspection agency, if any
- v) Supplier's factory inspection report; and
- vi) Certificate of Origin (if possible by the beneficiary)
- vii) Two copies of the packing list identifying the contents of each package.
- viii) The above documents should be received by the Purchaser before arrival of the Goods (except where the Goods have been delivered directly to the Consignee with all documents) and, if not received, the Supplier will be responsible for any consequent expenses.

14. Installation & Demonstration:

The Supplier is required to complete the installation and demonstration of the equipment within one month of the arrival of materials at the consignee's site (at NFSU(I) Uganda Campus, Jinja) of installation. Failure to do so will result in the application of the penalty clause, which will be the same as per the supply of materials. However, in the event of a delay in site preparation at the end of purchaser/consignee, the delay will be excused, and the penalty clause will not be applicable.

In case of any mishappening/damage to equipment and supplies during the carriage of supplies from the origin of equipment to the installation site, the supplier has to replace it with new equipment/supplies immediately at his own risk. Supplier will settle his claim with the insurance company as per his convenience. NFSU will not be liable to any type of losses in any form.

15. **Extension of delivery & Installation:** If the supplier would unable to complete the order within the stipulated time, for which the supplier is responsible, it is required to request for the extension of the delivery period before the expire of the delivery period mentioned in the purchase order, it may be extended with justified reasons. In case the supplier would fail to complete the order within the stipulated time, NFSU reserves the right to cancel the contract / order and performance security / EMD may be forfeited.

16. **Delay delivery:** If the delivery is not made within the due date for any reason, the Committee will have the right to impose penalty 0.5% per week and the maximum deduction is 10% of the contract value/price.

17. **Prices:** The price should be quoted in net per unit (after breakup) and must include all packing and delivery charges.

Further, depending on the nature of the goods, there may be cost elements towards installation and commissioning; operator's training, and so on. Normally, it may be included in the equipment cost but if it is quoted separately, the same will be added in the item price for the determination of ranking of the bidders.

The offer/bid should be exclusive of taxes and duties, which will be paid by the purchaser as applicable. However, the percentage of taxes & duties shall be clearly indicated. Necessary certificate will be issued on demand.

The Buyer/Committee will have the right to award contracts to different Bidders for being lowest in particular items.

For ranking of offers, price of complete scope of supply as detailed in technical specifications, the procuring authority/Purchaser may decide as follows for comparison of price bid-

- (i) All items of the bid which are mandatorily required to meet the tendered specification of the item/system.

- (ii) If a bidder has put certain items/modules which are required to meet the tendered specification in the 'optional' part of the bid, then such optional items shall also be included for the purpose of price comparison.
- (iii) On the other hand, if a bidder has inadvertently included any item/module in its main price bid which is not required as per tender specifications, then the price of such item/module shall be excluded from the price comparison provided that the price for the said item/module is clearly reflected separately in the bid.
- (iv) Anything asked as 'optional' in our specs is not to be included for overall comparison.
- (v) Costume clearance charges are to be borne by vendor.

Non-conformities between Figures and words:

Sometimes, non-conformities/errors are also observed in responsive tenders between the quoted prices in figures and in words. This situation normally does not arise in case of e-Procurement. This should be taken care of in the manner indicated below:

- (i) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected.
- (ii) If there is an error in a total corresponding to the addition or subtraction of sub-totals, the sub-totals shall prevail and the total shall be corrected.
- (iii) If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.

18. Duties:

- **The Govt. of the Republic of Uganda will bear all custom duties and wave taxes under the law of the Republic of Uganda on Indian Supplies of books & Scientific equipment and other teaching aids, Vehicles (if any) and other such items required for NFSU(I), Uganda Campus.**
- **CHA Charges are to be borne by the vendor**
- **CHA will be nominated by Uganda/NFSU Gandhinagar campus from where customer procedure is to be done**
- **Custom duties rules of Indian government and Uganda government will be applicable.**

Custom clearance charges in case of imported goods:

The Seller shall be responsible for conducting custom clearance (at the port) at their own cost with the help of purchaser/consignee. The necessary documents for custom clearance will be supplied by the purchaser/consignee. The purchaser/consignee will not incur any additional cost/charges for custom clearance, warehouse or related services.

19. Taxes:

Suppliers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits, etc., incurred until delivery of the contracted Goods to Purchaser.

20. Resolution of Disputes: The dispute resolution mechanism to be applied pursuant shall be as follows:

In case of Dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Indian Arbitration & Conciliation Act, 1996 or the rules there under and any statutory modifications or re-enactments thereof shall apply to the arbitration proceedings. The dispute shall be referred to the **Campus Director, NFSU(I), Uganda Campus, Jinja** and if he is unable or unwilling to act, to the sole arbitration of some

other person appointed by him willing to act as such Arbitrator. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to this order.

21. Jurisdiction/Applicable Law: The contract shall be interpreted in accordance with the laws of the Union of Indian/ Rules of Republic of Uganda and all disputes shall be subject to place of Jurisdiction (i.e. Gandhinagar (Gujarat) INDIA).

22. Inspection and Tests: Inspection and tests prior to shipment of Goods and at final acceptance are as follows:

- After the goods are manufactured and assembled, inspection and testing of the goods shall be carried out at the supplier's plant by the supplier, prior to shipment to check whether the goods are in conformity with the technical specifications attached to the purchase order. Manufacturer's test certificate with data sheet shall be issued to this effect and submitted along with the delivery documents. The purchaser shall be present at the supplier's premises during such inspection and testing if need is felt. The location where the inspection is required to be conducted should be clearly indicated. The supplier shall inform the purchaser about the site preparation, if any, needed for installation of the goods at the purchaser's site that is at NFSU(I)Uganda Campus at the time of submission of order acceptance.
- The acceptance test will be conducted by the Purchaser, their consultant or other such person nominated by the Purchaser at its option after the equipment is installed at purchaser's site in the presence of supplier's representatives. The acceptance will involve trouble free operation and ascertaining conformity with the ordered specifications and quality. There shall not be any additional charges for carrying out acceptance test. No malfunction, partial or complete failure of any part of the equipment is expected to occur. The Supplier shall maintain necessary log in respect of the result of the test to establish to the entire satisfaction of the Purchaser, the successful completion of the test specified.
- In the event of the ordered item failing to pass the acceptance test, a period not exceeding one weeks will be given to rectify the defects and clear the acceptance test, failing which the Purchaser reserve the right to get the equipment replaced by the Supplier at no extra cost to the Purchaser.
- Successful conduct and conclusion of the acceptance test for the installed goods and equipment shall also be the responsibility and at the cost of the Supplier.

23. Right to User Defective Goods:

If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or user of the goods proves to be unsatisfactory, the Purchaser shall have the right to continue to operate or use such goods until rectifications of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with the Purchaser's operation.

24. Supplier Integrity:

The Supplier is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state of the art methods and economic Principles and exercising all means available to achieve the performance specified in the contract.

25. Training:

The supplier shall be required to undertake to provide the technical training to the personnel (technical and end user) to enable them to effectively operate the total equipment at the Purchaser/Consignee's premises, immediately after completing the installation of the

equipment at the supplier's cost.

26. Incidental Services: The incidental services also include:

- Furnishing of 01 set of detailed operations & maintenance manual.
- Arranging the shifting/moving of the item to their location of final installation within purchaser/consignee premises at the cost of Supplier through their Indian representatives.

27. Insurance: The goods to be supplied will be insured by the supplier against all risks of loss or damage from the date of shipment till such time it is delivered at purchaser/consignee's site that is at Uganda Campus.

28. Governing Language:

The contract shall be written in English language. English language version of the Contract shall govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in the same language.

29. Manuals and Drawings:

- (i) Before the goods and equipment are taken over by the Purchaser, the Supplier shall supply operation and maintenance manuals. These shall be in such details as will enable the Purchaser to operate, maintain, adjust and repair all parts of the works as stated in the specifications.
- (ii) The Manuals shall be in the ruling language (English) in such form and numbers as stated in the contract.
- (iii) Unless and otherwise agreed, the goods equipment shall not be considered to be completed for the purpose of taking over until such manuals and drawing have been supplied to the Purchaser.

30. Site Preparation: The supplier shall inform to the purchaser/consignee about the site preparation, if any, needed for the installation of equipment, immediately after the receipt of the purchaser order. The supplier must provide complete details regarding space and all the other infrastructural requirements needed for the equipment, which the purchaser/consignee should arrange before the arrival of the equipment to ensure its timely installation and smooth operation thereafter.

The supplier shall visit the purchaser/consignee site where the equipment is to be installed and may offer his advice and render assistance to purchaser/consignee in the preparation of the site and pre-installation requirements

31. Defective Equipment: If any of the equipment supplied by the Tenderer is found to be substandard, refurbished, un-merchantable or not in accordance with the description/specification or otherwise faulty, the purchaser/consignee will have the right to reject the equipment or its part. The prices of such equipment shall be refunded by the Tenderer with 18% interest if such payments for such equipment have already been made. All damaged or unapproved goods shall be returned at supplier. Defective part in equipment, if found before installation and/or during warranty period, shall be replaced within 30 days on receipt of the intimation from this office at the cost and risk of supplier including all other charges. In case supplier fails to replace above item as per above terms and conditions, Purchaser/Consignee may consider "Banning" the supplier.

32. Spare Parts:

The supplier may be required to provide any or all of the following materials, notification, and information pertaining to spare parts manufactured or distributed by the Supplier:

- (i) Such spare parts as the Purchaser may elect to purchase from the Supplier, providing that this election shall not relieve the Supplier of any warranty obligations under the Contract; and election shall not relieve the Supplier of any warranty obligation under the Contract; and
- (ii) In the event of termination of production of the spare parts:
- (iii) Advance notification to the Purchaser of the pending termination, in sufficient time to permit the Purchaser to procure needed requirements; and
- (iv) Following such termination, furnishing at no cost to the Purchaser, the blueprints, drawings and specifications of the spare parts, if requested.

Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spares for the Goods, such as gaskets, plugs, washers, belts etc. Other spare parts and components shall be supplied as promptly as possible but in any case within six months of placement of order.

33. Termination for Default:

The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

- (i) If the Supplier fails to delivery any or all of the Goods within the period(s) specified in the order or within any extension thereof granted by Purchaser; or
- (ii) If the Supplier fails to perform any other obligation(s) under the Contract.
- (iii) If the Supplier, in the judgement of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

- For the purpose of this Clause:
 - (i) “**Corrupt practice**” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
 - (ii) “**Fraudulent practice**” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;
- In the event the Purchaser terminates the Contract in whole or in part, the Purchaser may procure, upon such terms and in such manner, as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the Supplier shall continue the performance of the Contract to the extent not terminated.

34. Warranty:

- (i) Warranty period shall be **Three Year (03 Year)** from the date of installation of Goods at the Purchaser/Consignee site, against the defect of any manufacturing, workmanship and poor quality of components and Tenderer also give the guarantee / warranty declaration on the letter head in prescribed format as attached with tender as **Annexure - VIII**. The warranty should be comprehensive on site.
- (ii) The supplier will have to provide **Four (04) free services for maintenance** during the warranty period.
- (iii) The Purchaser/Consignee shall promptly notify the Supplier in writing of any claims

arising under this warranty. Upon receipt of such notice, the Supplier shall immediately within Two (02) days arrange to repair or replace the defective goods or parts/goods at the time of their replacement. No claim whatsoever shall lie on the Purchaser for the replaced parts/goods thereafter. The period of correction of defects in the warranty period is Two (02) days. If the supplier having been notified fails to remedy the defects within Two (02) days, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expenses and without prejudice to any other rights, which the purchaser may have against the supplier under the contract.

35. AMC/CMC:

- (i) The maintenance charges under different schemes after the expiry of the warranty should be mentioned.
- (ii) After the warranty period is over, Annual Maintenance Contract (AMC)/Comprehensive Maintenance Contract (CMC) Upto next Five (05) Years will be started. The AMC/CMC charges will not be included in computing the total cost of the equipment.

36. Payment:

- **Indigenous goods:**

100% payment shall be made within 30 days by the Purchaser against delivery, inspection, successful installation, commissioning and acceptance of the equipment at Purchaser/Consignee site in good condition and to the entire satisfaction of the Purchaser and on production of unconditional performance bank guarantee as specified in tender terms and conditions.

- **Imported goods:**

- I. **Letter of Credit:**

- (i) Letter of Credit will be established on 100% of the Purchaser Order value. 90% of the Net Purchaser Order Value shall be paid on shipment of the equipment and on the submission of the following original documents through bank:
 - a) Air Waybill/ Bill of Lading in Original
 - b) Signed commercial invoice in duplicate for claiming 90% payment.
 - c) Certificate of Country of Origin.
 - d) Packing list in duplicate.
 - e) Provide the manufacture's guarantee certificate and in-house inspection certificate.
- (ii) Balance 10% of Net Purchaser Order value shall be released after satisfactory installation / testing or commissioning and handing over of the equipment, on the submission of installation report duly certificated by the Purchaser/Consignee, through Bank and on submission of performance bank guarantee. The following documents are required for 10% payment:
 - a) Signed Commercial Invoice
 - b) Acceptance certificate by purchaser
 - c) Submission of performance bank guarantee

In case the delivery date of the contract is extended to take care of delay in

supply, for which the supplier is responsible, the tenure of the LC is also to be extended, but the expense incurred for such an extension (of LC) is to be borne by the supplier.

Or

- II. Telegraphic Transfer (TT): 100% payment will be made through TT after delivery and successful installation and on submission of performance bank guarantee.**

The payment shall be made after deducting Government dues as applicable.

37. **As per Ministry of Finance, Deptt. of Expenditure, Public Procurement Division order (Public Procurement No.1) issued form file No.6/18/2019-PPD dated 23rd July, 2020** regarding Restrictions under Rule 144 (xi) of General Finance Rules (GFRs) 2017, it is directed that any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with the Competent Authority i.e. the Deptt. for Promotion of Industry and Internal Trade (DPIIT). The said order will not apply to bidders from those countries (even sharing a land border with India) to which the Government of India has extended lines of credit or in which the Government of India is engaged in development projects (updated lists of the countries are given in the Ministry of External Affairs)

“Bidder” (including the term ‘tenderer’, ‘seller’, ‘consultant’ or ‘service provider’ in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not failing in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participated in a procurement process.

“Bidders from a country which shares a land border with India” for the purpose of this Order means:

- (i) An entity incorporated, established or registered in such a country; or
- (ii) A subsidiary of an entity incorporated, established or registered in such a country; or
- (iii) An entity substantially controlled through entities incorporated, established or registered in such a country; or
- (iv) An entity whose beneficial owner is situated in such a country; or
- (v) An Indian (or other) agent of such an entity; or
- (vi) A natural person who is the citizen of such a country; or
- (vii) A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.

The beneficial owner for the purpose of above will be as under: -

- I. In case of a company or Limited Liability Partnership, the beneficial owner is the natural person (s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercise control through other means.

Explanation-

- a. “Controlling ownership interest” means ownership of or entitlement to more than twenty-five percent of share or capital or profit of the company;
- b. “Control” shall include the right to appoint majority of the directors or to control the management of policy decisions including by virtue of their shareholding or management rights or shareholders’ agreements or voting agreements;

- II. In case of partnership firm, the beneficial owner is the natural person (s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;
- III. In case of an unincorporated association or body of individuals, the beneficial owner is the natural person (s), who, whether acting along or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals;
- IV. Where no natural person is identified under (I) or (II) or (III) above, the beneficial owner is the relevant natural person who holds the position of managing official;
- V. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.

An agent is a person employed to do any act for another, or to represent another in dealings with the third person.

For Works contracts, including Turnkey contracts, the successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority.

The bidder shall ensure to comply with the said order. If the bidder whose bid is accepted is found to be false, this would be a ground for immediate termination and further legal action in accordance with law.

38. **It is mandatory for bidders to quote items having local content minimum 20%.** Refer revised Public Procurement (Preference to Make in India), Order 2017, No. P-45021/2/2017-PP (B.E-II) dated 16.09.2020 issued by DPIIT, Ministry of Commerce and Industry, Govt. of India. (Submit duly filled 'Annexure-X' for the same). **The 'Annexure-X' once submitted in the Technical Bid will be final. Submission of Revised 'Annexure-X' will NOT be accepted.**

The Bidders cannot claim themselves as Class-I or Class-II Local suppliers by claiming the services such as Transportation, Insurance, Installation, Commissioning, Training and After Sale Service Support like AMC/CMC etc. as Local Value Addition.

39. **User list & Experience:** Brochure detailing technical specification and performance, list of industrial, forensic labs and educational establishments where the items have been supplied must be provided (Ref. Annexure- V & VI)
40. **Application Specialist:** The Tenderer should mention in the Techno-Commercial bid the availability and name of Application Specialist and Service Engineers in the nearest regional office. (Ref. Annexure- V)
41. **Compliance report/certificate/sheet:** This report/certificate must be provided indicating conformity to the technical specifications. (Annexure-I)
42. **Certification/Standard/Benchmarks:** The goods must be certified based on applicable standards like ISO, ISI, QCI, BIS or other international standards etc. The certificate for the same should be attached with bidding documents.
43. **Other Conditions:**
- I. In case the bidder is silent on any clause(s) mentioned in the tender document, NFSU shall construe that the bidder had accepted the clause(s) as per the tender. No any

claim in this regard will be entertained. Further there should be no any counter offer to the general terms and conditions of the tender.

- II. The provisions of applicable rules (like GFR etc.) of public procurement, issued by Government of India will be applicable on this tender.
- III. Bank charges in India will be borne by consignee and outside India that is of Uganda country will be borne by beneficiary.
- IV. Delay in custom formalities that is late penalty charges will not be borne by consignee in any circumstance.
- V. First custom duty amount is payable by vendor if any applicable and thereafter it will be re-embursed at actual by consignee on receipt of e-receipt from vendor

44. Address and Contact details for Inspection, Delivery, Installation and Payment:

Campus Director,
National Forensic Sciences University (I) Uganda Campus
P.O. Box 900690
Jinja , Uganda
Email: director_uganda@nfsu.ac.in

45. OEM/Vendor have to take base of 3 years Warranty and AMC/CMC for 5 years at NFSU Uganda Campus as per tender conditions.

46. Contact Person for any technical query:

(1) Dr. Digvijaysinh Rathod
Email: digvijay.rathod@nfsu.ac.in
Mo: +91 7769077503

(2) Mr. Sarang Rajvansh
Email: sarang.rajvansh@nfsu.ac.in
Mo: +91 76980 74383

Technical Compliance Report

Tender No: NAME OF ITEM: Forensic Workstation with Comprehensive Lab Based Mobile Forensic and Intelligence Solution, Vulnerability Scanner, interception with security testing tool and Computer Forensic Tool

Manufacturer	Brand	Model
	<p>Specifications The Mobile phone forensic solution should provide the below capabilities:</p>	
	<p>Extraction Capabilities</p> <ul style="list-style-type: none"> • Generic Features: • The solution should be able to capture critical forensic evidence from mobile devices including mobile phones, handheld tablets, portable GPS devices, drones and devices manufactured with Chinese chipsets. • The solution should be able to integrate with a central management platform that can oversee usage, permissions, SOPs, configurations, licensing, and SW updates. • It should support more than 32,000 device profiles and 12,400 different mobile application versions. All the supported mobile device models and device profiles must be tested and verified by the OEM's R&D Team. • The extraction software should be touch screen enabled, allowing easy use on tablets. • It shall have the ability to offer dynamic profiles of phones, based on IMEI, OS type, version and chipset. • The solution should have an autodetect function to locate and identify the mobile device. • It should come with a compact and lightweight case with all necessary cables for the supported phones/OS). • Support Android, iOS, Blackberry, Bada, Symbian & Windows mobile device and generic capabilities for certain chipsets like MTK and Qualcomm, to obtain decrypted Physical Extractions. • The solution should be technically capable to clone the SIM ID, which allows to extract phone data while preventing the mobile device from connecting to the network. • The solution should be technically capable to copy a SIM ID from one SIM card to another SIM card or to a vendor's SIM ID access card. • The solution should be technically capable to perform SIM data extraction, i.e., the extraction of information from a SIM or USIM card. • It should be able to support file system extraction of blocked application data by downgrading the APK version temporarily for Android devices running on Android 6 and above. • The solution should be technically capable to extract 	

	<p>flight data and multimedia files from supported drones, i.e., to perform physical extractions, as well as capture images of drones.</p> <ul style="list-style-type: none">• The solution must support the use of custom-made proprietary boot loaders instead of the 3rd party bootloaders.• The software should provide lock bypassing physical extraction support for devices with CoolSand based chipsets.• There should be a consent-based collection capability without the need to select the device profile and extraction method, solution should automatically use the relevant device access method and present available extraction options to the user• The software should allow the users to select specific files and folders in the file system for extraction• The software should allow examiners to perform a quick selective extraction of specific applications or files, while doing Full File System extraction for supported Android as well as iOS devices.• The software should also allow selective extraction of only cloud tokens from the phone while doing Full File System extraction.• The software should be supplied with USB 3.0 adapter which connects to PC's USB port for faster extraction. This adapter should also have a RJ45 port for device connectivity.• The software should also be supplied with a multi-SIM adapter with support for Micro, Nano and standard SIM cards.• It should provide a simple extraction flow with generic extraction for unsupported devices.• The software should also be able to quickly capture the chat data, by automatically taking screenshots from any Android device. It should also allow the user to perform a text search on the captured screens as well. This should support applications like WhatsApp, Signal, Instagram and Snapchat• The software should be able to categorize the applications and group these categories for applications found in mobile devices and user should be able to filter by category. This capability should be available for supported Android as well as iOS devices.• The software should have a workflow guidance widget to help managers and administrators to guide, control and enforce working procedures.• The software should include a copy functionality which allows selection of specific files such as images, videos, audio and documents from any unlocked device such as Android & iOS phones or removable drives.• The software should have the capability to allow the user to stop the Android File System extractions		
--	--	--	--

	<p>(except for Android Backup and APK downgrade) before they complete to save the partial extraction up to that point.</p> <ul style="list-style-type: none"> • Extraction Support • It should support advanced unlocking capability to perform Full File-System extraction from locked Samsung Exynos FBE and FDE devices with Secure start-up. This capability should support devices S8, S9, S10, and A10-A50 series, running up to the Android 11. It should allow users to upload their own custom dictionary to enhance the unlocking process to make the process easier and faster. • There should be a capability which allows lock bypass and get full file system & physical data collection from Samsung S8, S8+, S9, Note8 and Note 9 models with Qualcomm chipset. As part of full file system extraction, there should also be ability to extract Samsung Secure Folder. • It should allow full backup of the Signal database from unlocked Android devices. • The software should support Full File System extraction for the latest unlocked Samsung Exynos high-end devices like S20, S21 running on Android 11. S21 should be supported with Android 12 as well. • The software should support extraction of Full File System data from unlocked Qualcomm chipset-based Samsung devices like S9, S10, S20, S21, S21 Ultra 5G, S21 Plus devices running on latest security patch level and up to the most recent Android 11. • The software should allow full file system extraction for unlocked Huawei Kirin devices running Android 9 and higher • The software should allow collection of data from applications like Signal Private Messenger, Samsung Health and Proton Mail that leverage keystore for additional security using methods like full file system extraction for wide range of Android devices. • The software should have support for a generic Full File System or Physical Extraction for unlocked high-end Android devices with Qualcomm chipsets. This capability should be available for the popular devices from major Android vendors such as Samsung, Huawei, Xiaomi, OPPO, OnePlus, VIVO, as well as devices from Nokia, LG and Motorola, running on Android Versions from 7 up to 11. • There should be support for Full File system extractions from latest high-end Android Qualcomm devices such as Samsung Galaxy S21, S21 Ultra 5G and S21 Plus, Xiaomi Mi 11, One Plus 9, Redmi K40 pro, and others. • The software should at least provide the following extraction methods to the user: Selective Filesystem Extraction, Selective App data extraction, Selective cloud token extraction, EDL extraction with 		
--	---	--	--

	<p>decryption, Exynos Live, MTK Live, Qualcomm Live, Smart ADB, Samsung Qualcomm, Samsung Decrypting Exynos, Samsung MTK, Samsung Spreadtrum, Samsung Exynos Physical Bypass, Generic Android Unlock using Lockpick, APK Downgrade (Android 6 & above), Huawei Kirin extraction, LG LAF, Advanced ADB, TWRP, Coolsand chipset extraction.</p> <ul style="list-style-type: none"> • The software should provide capability to perform Full File System or Physical extraction from unlocked MTK 64-bit devices running Android 9 and above for devices like Oppo A55, Realme 7, Vivo Y19, Xiaomi 11T and others with chipsets like mt6732, mt6735, mt6738, mt6763, mt6768, mt6769, mt6771, mt6781, mt6785, mt6797, mt6983, mt8161, mt8163, mt8165, mt8732 and mt8752 • The software should provide capability to perform Full File System or Physical extraction from unlocked Exynos 64-bit devices running Android 9 and above for devices. It should support all Exynos chipsets up to Exynos 2200. • It should provide capability for Nokia feature phones with proprietary Nokia OS and MTK & Spreadtrum chipsets to get physical extraction from Nokia 105, 110, and 130 families. • The software should have support to bypass pattern, password and pin locks and overcome encryption challenges for a wide range of Qualcomm EDL, Qualcomm and Exynos based supported Samsung, Motorola, LG and Sony devices. • The software should retract a range of data e.g., Call Logs, Contacts, Calendar SMS, MMS, Video, Image, Apps Data, GPS Trail, Chat, E-mails etc. • It should support custom boot loaders to ensure forensically sound bit-by-bit physical extractions, without tampering the data. • It should have support for data extraction, decoding and analysis for unlocked devices running up to iOS 16.0. • The software should be able to support full file system extraction using Checkm8 capability for Apple iPhone 7,7+,8.8+ and X for iOS 15.7 depending on the iPhone device supported based on Apple official release <p><u>Additional Points:</u></p> <ul style="list-style-type: none"> • Support for different handsets brands like Apple, SANYO, KYOCERA, Motorola, ASUS, Sharp, Lenovo, HUAWEI, CASIO, NOKIA, NEC, Samsung, iPhone, Xiaomi, OPPO, VIVO, OnePlus, HYUNDAI, BlackBerry, ZTE, LG, Acer, Qtek, Vodafone, Telit, Toshiba, Plam, i-mate, Ubiquam, Haier, Zonda, Sony Ericsson, Samsung, HP, Jaga, Sagem, Alcatel, Mediatek, HTC, etc. • It should be able to integrate with Active Directory 		
--	--	--	--

for user authentication.

Support for Various Phones:

Android Phones:

- It should support unlocking with physical extraction for at least 100 Qualcomm and Exynos based Samsung devices, including S7, S7 Edge, S6, S6 Edge+, Note 5, A5, A7, J4+, J5, J6, J7 and J8 families
- The software should be able to support full file system extraction on more than 12 Samsung Exynos devices which includes S10,S10+,S10e and A10-A50 phone model.
- The software should be able to support Samsung devices with full disk encryption such as Samsung S9 or Samsung Note 9 running on Android 10.
- It should support lock bypass using file system extraction for popular Samsung devices like Galaxy J7, Galaxy S8, Galaxy Note8 and Galaxy S8+.
- It should have lock bypassing decrypted physical extraction capability for Qualcomm Android devices including LG, ZTE, Xiaomi, Huawei, Alcatel and Motorola
- It should be able to perform selective file system extraction on popular Samsung models with the Qualcomm processor (SOC).
- The software should have a capability to extract Qualcomm chipset phone in a generic option that support popular brand like Samsung and Huawei.
- The software should have a capability to extract MTK chipset phone in a generic option.
- It should have decrypting bootloader capability for Huawei devices with HiSilicon Kirin chipsets and Samsung devices with Exynos processor
- It should be able to allow users to perform a full file system and selective extraction on smartphones with the Huawei HiSilicon KIRIN 970 processor and other popular devices with the KIRIN 659, 960 and 980 chipsets For Huawei and Huawei Honor must be running android 8 and 9.
- It should support Physical Extraction via ADB for android devices directly to any USB storage or an SD card connected to the device. This method should be generic and should be supported across most Android phones available in the market. This method should support android devices including OS version 7
- It should support Physical Extraction over ADB for Samsung devices running up to Android OS v8
- It should support bootloader-based physical extraction for zte, alcatel and xiaomi devices running Qualcomm chipset
- It should support Partial File System extraction while bypassing User Lock for more than 100 Android devices

	<ul style="list-style-type: none"> • It should have physical extraction method from more than 400 locked Android based devices bypassing any type of lock (Pattern/PIN/Password) using proprietary boot loaders, enabling a forensically sound extraction process. • It should support automatic detection of supported devices. It should also support manual search for devices by manufacturer, model and IMEI number. • It should be able to perform physical, full file system and selective file system extraction on Smartphone with Samsung Qualcomm Processor • It should acquire apps data from Android devices via all extraction types including: Facebook, Facebook Messenger, Google+, PingChat! (aka Touch), Skype, Twitter, Viber, Yahoo Messenger, WhatsApp, TigerText, Dropbox, QIP, Kik Messenger, Evernote, Kakao Talk, ICQ, V Kontakte, HideSMS, Kakao Story, MeetMe, Coco, Google Duo, FitBit, Zalo, Yubo, Zello • Physical Extraction of Major Device Support should at least include the following phones: • HTC – HTC Evo, HTC One M8, Incredible, Desire 310, Desire C, 2PS6500 10, U11, U-1w Ultra • Motorola – Milestone, Milestone 2, Droid, Droid 2, Droid 3, Droid X, Droid Razr, Razr Maxx, Defy, Moto X Play, Moto G, XT1710-02 Z2 Play, G4, G5, Nexus 6. • Samsung – Galaxy S7, Galaxy Note 7, Galaxy Note 5, Galaxy Note 8, Galaxy S6, Galaxy S8, Galaxy S8+, Galaxy S6 Edge, Galaxy S5, Galaxy S4, Galaxy SIII Family, Galaxy SII, Galaxy Note 4, Galaxy Note II, Galaxy Mega , Galaxy s5 duos, Galaxy alpha, J3 Neo, J5, J7, A5 and A7 • Indian Phones – Intex Aqua Amoled, Intex Aqua Core; Intex Cloud Y5; Intex Aqua i7; Karbonn A12+; Karbonn A25, Karboon S99 Titanium, Xolo A50zip0S ; A114R Canvas Beat, Micromax A190 Canvas HD Plus, Intex Aqua ring. • <u>Blackberry Phones:</u> • It should enable physical extraction and decoding from BlackBerry devices running OS 4-7. Physical extraction should be performed using proprietary boot loaders, enabling a forensically sound process. Real-time decryption should be enabled for selected devices. • BlackBerry Messenger (BBM) messages including Deleted messages and chats, message attachments, contact photos, BBM from groups: Chats, contacts and shared photos • Installed applications data: WhatsApp, Facebook, Twitter, Google Talk (Gtalk), UberSocial (WhatsApp data retrieval includes decryption of the database and recovery of contacts, chats, chat attachments and user account). 		
--	---	--	--

	<ul style="list-style-type: none"> • Address book, SMS, MMS, Emails, PIN messages, Calendar entries, Memo pad notes, Web browser history, Web bookmarks, Bluetooth devices and Cookies. • Recent email contacts (BB OS 6 and above, where available) • Device Info (Model, IMEI\MEID, ICCID, PIN, OS version, Platform, Supported Networks) • <u>Windows Phone:</u> • It should support physical extraction and decoding of devices running Windows Phone devices running OS versions 8.0, 8.1 and 10. It should also support obsolete OS including 6.0 and 6.5. • JTAG decoding of contacts, call logs and SMS from Windows Phone 8.x devices is enabled via physical extraction • The Devices supporting Physical Extraction should at least include HTC Pro, HTC HD2 T9193, Xperia X1, Nokia Lumia 520, LG GM750 and other popular models. • <u>Nokia BB5 Phones:</u> • It should support bit-for-bit physical extraction from locked and unlocked Nokia BB5 devices using proprietary boot loaders. • It should support decoding of Symbian databases including Decoding of intact and deleted contacts, SMS, MMS and call logs; Decoding support for multilingual content. • <u>Portable GPS Device:</u> • It should enable physical extraction and decoding of data from a range of portable GPS devices. The Decoded data should include: Entered locations, GPS fixes, Favorite locations, GPS info. • It should provide a solution to the encrypted TomTom trip-log files that reside in the TomTom device STATDATA folder. It should support Extraction and decoding of existing and deleted data from TomTom devices. TomTom extraction and decoding of information includes: Home, Favorites, Recent, User entered, Locations, Last journey, Location, Date & Time, Routes, GPS fixes (also deleted), Deleted locations (of all categories) • It should support Data Extraction from Garmin & Mio devices. Extracted data includes : Favorites, Past journey (containing all the fixes during the journey), deleted GPS fixes 		
--	--	--	--

	<ul style="list-style-type: none"> ● <u>Feature Phones:</u> ● It should enable physical, file system and logical extraction, and decoding from selected devices. Decoding of intact and deleted data: Phonebook, SMS, MMS, calendar entries, SIM ID and more. ● The Supported Phones (for either Physical/ File System/ Logical) should at least include: <ul style="list-style-type: none"> ● Nokia: 1280, 1616, 1650, 1661, 1661-2b, 1680 Classic, 1800, 2720 fold, 2720a-2b, 2730 Classic, 2760, 3109 Classic, 3110 Classic. ● Samsung: SGH-C120, SGH-A127, SGH-M130L, SGH-A137, SGH-T139, SGH-J150, SGH-X150, SGH-X160, SGH-X166, SGH-X168, SGH-C170, GT-E1195, GT-E1230, SGH-E1310B, SGH-B2100. ● <u>Chinese Chipsets Based Phones:</u> ● Using proprietary boot loaders, it should perform a bit-by-bit physical extraction, from devices manufactured with Chinese chipsets, accessing the device's memory, whilst maintaining forensic integrity. The boot loaders prevent the tampering of data, during physical extraction. ● The tool should provide generic extraction with Decrypting bootloader for MTK based chipsets including 6580, 6735, 6737, 6753, 6755, 6757 & 6797. ● The software should be able to supports acquisition and decryption of 80+ MTK distinct chipsets and have the ability to conduct Physical or Full file system (FDE &FBE) extraction of unlocked MTK devices with ADB enabled. The Android OS supported should be up to version 9. ● <u>IOS Phones:</u> ● The supported unlocked iOS devices should minimally include the following: iPhone 2G, iPhone 3G, iPhone 3GS, iPhone 4, iPhone 4S, iPhone 5, iPhone 5S, iPhone 5C, iPhone 6, iPhone 6Plus, iPhone 6s, iPhone 6s Plus, iPhone 7, iPhone 7 Plus, iPhone 8, iPhone 8 Plus, iPhone X, iphone XS, iphone 11, iphone 11 Pro, iphone 11 Pro Max, iphone 12 mini, iphone 12, iphone 12 Pro, iphone 12 Pro Max, iphone 13, iphone 13 mini, iphone 13 Pro, iphone 13 Pro Max, iphone 14, iphone 14 Plus, iphone 14 Pro, iphone Pro Max, iPod Touch 1G, iPod Touch 2G, iPod Touch 3G, iPod Touch 4G, iPod Touch 5G, iPad Mini, iPad 1, iPad 2, iPad3, iPad 4, iPad Pro, iPad Air, iPad Air 2. ● Decoding of additional iOS databases from KnowledgeC, Health App, Siri native messages and 		
--	--	--	--

	Telegram should be supported.		
	It should provide a powerful proxy/history that lets you modify all HTTP(S) communications passing through your browser.		
	It should be able to break HTTPS effectively, proxy even secure HTTPS traffic.		
	All target data should be aggregated and stored in a target site map - with filtering and annotation functions.		
	It should be able to find hidden target functionality with an advanced automatic discovery function for "invisible" content.		
	It should provide a manual test for out-of-band vulnerabilities.		
	It should generate and confirm clickjacking attacks for potentially vulnerable web pages, with specialist tooling		
	It should determine the size of target application and allow auto-enumeration of static and dynamic URLs, and URL parameters.		
	It should modify and reissue individual HTTP and WebSocket messages, and analyze the response - within a single window		
	It should determine the size of target application and allow auto-enumeration of static and dynamic URLs, and URL parameters.		
	Should create image of an evidence disk		
	Should be capable of adding multiple disks to a project and preview evidences directly		
	Should remotely capture disks		
	Should support Windows (FAT and NTFS) & Linux (ext3 and 4) filesystems		
	Should be capable of viewing hidden and deleted files, hidden partitions		
	Capable of MD5, SHA1, or SHA256 hash generation		
	The solution should identify known bad files (Trojans, Rootkits etc.)		
	Solution should be able to process and store data in a data store for faster access		
	Should include Indexed multilingual search along with boolean, regex searches, filters etc.; OCR images.		
	Should be able to create Search Folders for variety of artifacts, like, files, emails, event log etc.		
	Identify files and folders accessed by the user		
	Product should be capable of internet and Email (Outlook PST and DBX, MBOX) Investigation		
	Registry and Event Log viewers and extraction of relevant data		
	Should be able to identify extension mismatches.		
	USB devices connected to the evidence system.		
	Capable of EXIF and thumbnail analysis of images		
	System Resource Usage Monitor artifacts (SRUM)		
	Should have ACL Viewer - Filter files and folders based on ACL		

	Capable to View list of Firewall Rules		
	View data from SQLite and MDB files		
	Prefetch viewer		
	Should be able to detect and add unpartitioned space to a project (slack space)		
	Should be able to mark files as evidence of interest. Add tags to files		
	The product should be able to Boot captured image as VM using Oracle Virtual Box		
	Disk Inventory to obtain file count based on types of files on the disk/image		
	Live Search feature to perform searching while indexing in progress		
	Should have ability to capture a folder as an image		
	Evidence of Interest report		
	Import / Export .dd format images		
	Handle Bitlocker encrypted volumes		
	Scripting for automation (proprietary scripts using Python)		
	Should be capable of Memory forensics - Capture memory. Find processes in the memory		
	A high-end analysis workstation for digital data processing with cyber speed.		
	A high-end analysis workstation is the Non-Plus Ultra when it comes to indexing and processing IT forensic cases at the workplace.		
	A high-end analysis workstation series are globally recognized and popular for its speed, reliability and durability.		
	A high-end analysis workstation are certified and tested for the use of the programs of the leading software manufacturers (like Access Data, OpenText, Magnet Forensics, etc.)		
	Should have 11 x 5.25 Drive Bays		
	Should have 24-Core Intel® Core™ i9-13900K Processor (8x Performance-Cores; 16x Efficient-Cores, 36M Cache, up to 5.80 GHz) with active liquid cooling		
	Chassis: Must be a Big Tower Case: 306(W) x 651(H) x 639(D)mm		
	Should have 32GB DDR5 RAM, non-ECC (expandable up to 128GB)		
	Should have 1 x 1TB SSD M.2 NVMe PCIe 4.0 x4 for OS 1 x 1TB SSD M.2 NVMe PCIe 4.0 for Cache 2 x 10TB Enterprise HDD SATA III for DATA		
	Must have ability to support imaging of up to 3 HDDs simultaneously.		

	The workstation should have an integrated write blocker that provides support for various source drives, including SAS, SATA, FireWire®, USB 3.0, and IDE. It also supports M.2 (NVMe, SATA, AHCI), PCIe, and mini-PCIe cards with optional adapters. With a fast SuperSpeed USB 3.0 host connection, it enables efficient connectivity. Additionally, the workstation allows for the simultaneous connection and imaging of multiple source drives. All WriteProtect operations can be managed through a user-friendly, browser-based interface.		
	Should have GF GTX 4GB GDDR5 PCIe, 1x HDMI, 1x DisplayPort		
	Must have Retractable Ice Tray internal cooler for suspected drive		
	Should have 1x 10 Gigabit Ethernet Controller with 1x RJ45 Port		
	Should have 1x Backplane, screwless hot-swap for additional 3.5" HDD's (empty) 2x Backplane for Storage HDD's		
	Should have a mainboard with Intel Z790 LGA 1700 ATX-Mainboard with PCIe® 5.0, 3x M.2-Slots, 14+1 DrMOS, DDR5, Intel WIFI 6, Realtek 2.5 Gb LAN, HDMI®, DP, USB 3.2 Gen 2x2 Type-C®, Front USB 3.2 Gen 2 Type-C®, Thunderbolt™ (USB4®) Support, Aura Sync		
	Digital Optical S/PDIF audio output		
	Should have 1 RJ45 LAN port (Gigabit LAN controller)		
	Should have 802.11a/b/g/n/ac Wi-Fi+ Bluetooth 4.0		
	Should have IO Panel with 1x USB 3.1 Typ-C; 4x USB 3.0 Typ A; 1x FAN- / RGB-LED-Control Unit; 1x Audio In/Out;		
	Should have Keyboard and Mouse Combo		
	Should have Adapters and Cables: Cables and adapters to image and process internal/external drives including SAS, SATA, IDE, microSATA, SATA LIF, MacBook Air Blade Type SSDs, mini/micro SSD cards, 1.8-inch IDE (iPod), 2.5 inch IDE (laptop), PCIe Card SSD Adapter, PCIe M.2 SSDS Adapter, PCIe Apple SSD Adapter and PCIe Cable		
	Should have Windows 10 Professional 64-bit, Forensik Software: TIM (Tableau Imager, FTK Imager, EnCase Imager) Software		
	Should have an External bootable HDD with pre-installed Backup Software		
	Monitor: Minimum 22" screen		
	Should be passed through 12/24 hours Burn-in Test with the accurate results		
	OEM should be ISO 9001:2015 certified and the workstation should have a TUV quality certificate.		
	Product should carry 3 (Three) Years On-Site Warranty. Any Software/ Firmware updates to be provided during the Warranty Period.		

[B]	IMPORTANT TERMS AND CONDITION FOR SUPPLY		
	<p>1. <u>Delivery:(FORD)</u> Campus Director, National Forensic Sciences University – Uganda (I) Campus P.O. Box 900690 Jinja , Uganda Email: director_uganda@nfsu.ac.in</p>		
	<p>2. <u>Installation/Inspection:</u> NFSU, Uganda Campus Vendor /OEM have to provide 3 years warranty & AMC/CMC as per tender conditions at NFSU Uganda.</p>		
	<p>3. <u>DSIR Certificate:</u> This University DSIR Certificate to availing the custom duty exemption as per notification of Ministry of Science and Technology, Department of Scientific and Industrial Research Government of INDIA. DSIR No: TU/RG-CDE (1155)/ 2022Dtd: 16/09/2022 valid up to 31/08/2025.andNotification No: 42/2022-Customs Dtd: 13/07/2022.</p>		
	<p>4. <u>Payment:</u> By National Forensic Sciences Universiy,Gandhinagar Campus</p>		
	<p>5. <u>Notification Regarding GST:</u> As per Govt. of India Ministry of Finance (Department of Revenue) Notification No: 11/2022-Central tax - (Rate) Dtd: 13/07/2022 Taxes will be livable as per GST prevailing rules and regulation.</p>		
	<p><u>Bill To NFSU,Gandhinagar Campus and</u> <u>Shipment to NFSU,</u> National Forensic Sciences University – Uganda (I) Campus,P.O. Box 900690,Jinja , Uganda</p>		

I have also enclosed all relevant documents in support of my claims, (as above) in the following pages.

(Signature of Bidder)

Name: _____

Seal of Bidder

**FORMAT FOR MANUFACTURER’S AUTHORISATION LETTER
(On letter head)**

Tender No:

Date:

To,
The Executive Registrar,
National Forensic Sciences University,
Gandhinagar – 382 007

Sub.: Authorization Letter.

Dear Sir,

We, _____, who are established and reputed manufactures of _____, having factory at _____, hereby authorize M/s. _____ (name & address of Indian distributor/ agent) to bid and conclude the order with you for the above goods manufactured by us.

We shall remain responsible for the tender/ contract/ agreement by the said M/s. _____, jointly and severally.

We ensure that we would also support/ facilitate the M/s _____ on regular basis with technology/ product updates for up-gradation/ maintains/ repairing/ servicing of the supplied goods manufactured by us, during the warranty period.

In case duties of the Indian agent/ distributor are changed or agent/ distributor is changed it shall be obligatory on us to automatically transfer all the duties and obligations to the new Indian Agent failing which we will ipso-facto become liable for all acts of commission or omission on the part of new Indian Agent/ distributor.

Yours Faithfully,

(Name)

(Name & Seal of Manufactures)

Note: This letter of authorisation should be on the letterhead of the manufacturing concern and should be signed by a person competent and having the power of attorney to bind the manufacturer.

**<<Organization Letter Head>>
DECLARATION SHEET**

We, _____ hereby certify that all the information and data furnished by our organization with regard to tender (no. _____) specification are true and complete to the best of our knowledge. I have gone through the specification, conditions and stipulations in details and agreed to comply with the requirements and intent of specification.

This is certified that our organization has been authorized (Copy attached) by the OEM to participate in Tender. We further certified that our organization meets all the conditions of eligibility criteria laid down in this tender document. Moreover, OEM has agreed to support on regular basis with technology / product updates and extend support for the warranty.

The price quoted in the financial bids are subsidized due to supply to academic/government organization.

We, further specifically certify that our organization has not been Black Listed/De Listed or put to way Holiday by any Institutional Agency/ Govt. Department/ Public Sector Undertaking in the last three years.

1	Name of the Vendor/Manufacturer/Agent	
2	Address of the Vendor/Manufacturer/Agent	
3	Contact Number	
4	E-Mail	
5	Contact Person Name	
6	Mobile Number	
7	GST Number of of the Vendor/Manufacturer/Agent	
8	PAN of of the Vendor/Manufacturer/Agent	

(Signature of Bidder)

Name: _____

Seal of Bidder

Tender No:

TENDER FEES, EMD AND BANK DETAILS**1. Tender Fees**

Amount (Rs.)	
Bank Name	
Branch Name	
DD No.	
DD Date	
If exempted, fill the details of exemption (Please attach the relevant document)	

Note: Please attach Scan copy of DD along with this form.**2. EMD**

Amount (Rs.)	
Bank Name	
Branch Name	
DD No.	
DD Date	
If exempted, fill the details of exemption (Please attach the relevant document)	

Note: Please attach Scan copy of DD along with this form.**3. Bank Details of Bidder/Tenderer**

Name of Bidder/Account Holder Name	
Email id	
Contact No.	
PAN	
Bank Name	
Account No.	
IFSC	
Type of Account	

Note: Please attach original cancelled cheque along with this form.**(Signature of Bidder)**

Name: _____

Seal of Bidder

List of Govt. Organization/Deptt.

List of Government Organizations for whom the Bidder has undertaken such work during last three years (must be supported with work orders)		
Name of Organization	Name of Contact Person	Contact No.

Name of application specialist / Service Engineer who have the technical competency to handle and support the quoted product during the warranty period.		
Name of Organization	Name of Contact Person	Contact No.

Signature of Bidder

Name: _____

Designation: _____

Organization Name: _____

Contact No.: _____

PREVIOUS SUPPLY ORDER DETAILS

Name of the Firm _____

Order Placed by (Full address of Purchaser)	Order No. and Date	Description and quantity of order equipment	Value of order	Date of Completion of delivery as per contract	Has the equipment been installed satisfactorily (Attach a Certificate from the Purchaser/Consignee)	Contact person along with Telephone No., Fax No. and email address

Signature and Seal of the Manufacturer / Bidder

Place: _____

Date: _____

(To be issued by Practising Cost/Chartered Accountant On the Letter Head)

CERTIFICATE OF TURNOVER/PROFIT

This is to certify that M/s _____ (Agency Name & Address) is in the business of **Manufacturing / Reselling of Equipments / Services/_____**. Their Turnover and Profit in each Financial Year during the preceding 03 (Three) years are as given below:

Year Turnover (In Rupees) Profit (In Rupees)

FY 2020-21

FY 2021-22

FY 2022-23

This is further to certify that the above turnover is in line with the Turnover declared by the Agency in their Income Tax Returns filed under PAN _____.

Place:

Date:

Seal and Signature of Cost/Chartered Accountant

**Certificate of Guarantee/Warranty
(on letter head)**

I / We certify that the guarantee / warranty shall be given for a period of **03 (Three Year)** starting from the date of the satisfactory installation, commissioning and handing over of the equipment and the work completed under the contract. During the guarantee / warranty period, I / we shall provide the “after sale service” and the replacement of defective / or any part(s) of the equipment or rectification of defects of work of the equipment will be free of cost. The replacement of the parts shall be arranged by us, at our own cost and responsibility. We undertake that the above guarantee / warranty shall begin only from the date of successful installation. The benefit of change in dates of the guarantee / warranty period shall be in the interest of the user / your organization.

I / We shall try to repair the equipment at purchaser/consignee premises. However, in case it is not possible to repair the equipment at purchaser/consignee premises, we will take out the equipment to our site on our own expenses. We shall take the entire responsibility for the safe custody and transportation of the equipment taken out for repairs till the equipment is rehabilitated to the purchaser/consignee after repair. If any loss of equipment occurred during our custody, we will restore it / compensate to purchaser/consignee for such losses.

I / We guarantee that in case we fail to carry out the maintenance work within the stipulated period, the purchaser/consignee reserves the right to get the maintenance work carried out at our risk, cost and responsibility after informing us. The expenses of the same shall be recoverable from us with / without interest in accordance with the circumstances.

I / We undertake to perform calibration after every major repair / breakdown / taking the equipment out for repair from the purchaser/consignee premises. I / We guarantee that we will supply spare parts, if and when required on agreed basis for an agreed price. The agreed basis could be an agreed discount on the published catalogue price.

I / We guarantee to the effect that before going out of production of the spare parts, we will give the adequate advance notice to purchaser/consignee so that purchaser/consignee may undertake to procure the balance of the life time requirements of the spare parts.

HIGHER PRICE / LOWER PRICE CERTIFICATE

1. I/We _____ hereby certify that the prices quoted by us in Tender No. _____ are not higher than the prices:
{a} Charged by us to wholesalers or for institutional supplies;
2. I/We further certify that I/We have not supplied or quoted for any item Tender Enquiry # _____ at prices lower than those quoted for the relevant items to any Government / Semi Government / Public / Charitable Trust Organization / Institution within the period of 180 days preceding the last date of submission of the tender.
3. I/We further certify that I/We have not supplied or quoted for any item Tender Enquiry # _____ at prices lower than those quoted for the relevant items to any Government / Semi Government / Public / Charitable Trust Organization / Institution within the period of validity of the offer.
4. I/We also undertake to bring to the attention of the **Campus Director**, NFSU, Gandhinagar any incidence of breach of any of the above paras within 30 days from the occurrence of the breach and further undertake to refund / reimburse the difference which may arise due to breach of any of the above paras and I/We also understand that the decision of the **Campus Director**, NFSU, Gandhinagar with regards to the determination of quantum payable shall be final.

Date:

(Signature of Bidder)

Name: _____

Seal of Bidder

DECLARATION OF LOCAL CONTENT

(To be given on Company Letter Head – For tender value below Rs.10 Crores)

(To be given by Statutory Auditor/Cost Accountant/ CA for tender value above Rs.10 Crores)

To,
The Campus Director ,
National Forensic Sciences University,
Gandhinagar – 382 007

Subject:- Declaration of Local Content

Tender Reference No: _____

Name of Tender/Work: _____

1. Country of Origin of Goods being offered: _____
2. We hereby declare that items offered has _____% local content
3. Details of the Location at which the Local Value Addition is made _____
4. Details of Local Content _____

“Local Content” means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of the imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Bidder offering Imported products will fall under the category of Non Local Suppliers. They cannot claim themselves as Class-I or Class-II Local Suppliers by claiming the services such as Transportation, Insurance, Installation, Commissioning, Training and after Sale Service Support like AMC/CMC etc. as Local Value Addition.

“*False declaration will be in breach of Code of Integrity under Rule 175 (1) (i) (h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.”

Yours faithfully,

(Signature of the bidder, with Official Seal)

Note: It is mandatory for bidders to quote items having local content minimum 20%. Refer revised Public Procurement (Preference to Make in India), Order 2017, No. P-45021/2/2017-PP (B.E-II) dated 16.09.2020 issued by DPIIT, Ministry of Commerce and Industry, Govt. of India. (Submit duly filled Annexure VIII for the same). The Annexure VIII once submitted in the Technical Bid will be final. Submission of Revised Annexure VIII will NOT be accepted.

BID SUBMISSION

Online Bid Submission: The Online Bid (complete in all respect) must be uploaded online in two Envelops as explained below:

Envelope – 1			
(Following documents to be provided as single PDF file)			
Sr. No.	Document	Content	File Types
1.	Technical Bid (Technical Specification qualification)	Compliance Sheet/Report (Annexure-I)	.PDF
2.	Technical Bid	Manufacturer's (OEM) Authorization Letter (Annexure-II)	.PDF
3.		Organization Declaration (Annexure-III)	.PDF
4.		Technical literature/ leaflets, ISO/ISI/Other certification and complete specification of quoted model(s) along with commercial terms and conditions	.PDF
5.		Scanned Copy of Tender Fees, EMD along with Annexure-IV (Note: It is required to submit the same in original in sealed envelope at the following address on or before closing date: Purchase and Store Department, National Forensic Sciences University, Sector-9, Gandhinagar (Gujarat) – 382007 /In case of exemption from submission of EMD, proof of registration with NSICs/MSEs.	.PDF
6.		List of organizations/ clients where the same products have been supplied (in last three years) along with their contact number(s). (Annexure-V)	.PDF
7.		Previous Supply Order (Annexure-VI)	.PDF
8.		Financial statements with net profit, duly audited / certified by Chartered Accountant (CA) of last three financial years along with ITR and Annexure-VII	.PDF
9.		Certificate of Guarantee/Warranty (on letter head) as per Annexure-VIII	.PDF
10.		The tenderer should furnish a certificate that the rates quoted by the tenderer are not more than those quoted to any other organization in India or abroad during the last one year (Annexure-IX)	.PDF
11.		Declaration of Local Content (Annexure-X)	.PDF
Envelope-2			
Sr. No.	Document	Content	File Types
1.	Financial Bid	Price bid should be submitted in given BoQ_XXXX.xls format. (Note: Comparison of prices will be done ONLY on the bids submitted for the Main Equipment anything asked as 'Optional' in the specs is not to be included for overall comparison.)	.XLS

Sd/-

Executive Registrar

National Forensic Sciences University
Gandhinagar