



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2024/B/5538241 Dated/दिनांक : 23-10-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	13-11-2024 20:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Home Affairs
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	National Forensic Sciences University
Office Name/कार्यालय का नाम	382007
Total Quantity/कुल मात्रा	3728
Item Category/मद केटेगरी	Server , Wireless Access Point , Layer 2 Access Switch Non PoE , Layer 2 Access Switch PoE , Small Form Factor Pluggable Transceiver , Fiber Optic Patch Cord LCSC , Fiber Optic Patch Cord LCLC , Cat 6 Cable for Indoor Use , Networking Server Rack , Passive devices and accessories , LIU and Pixels , Fibre Optic Cable , Swiches and Access point configuration , Labour charges for laying and digging the cable , fixing and testing the access points with all related accessories , OFC Termination and all cable OTDR testing
GeMARPTS में खोजी गई स्ट्रिंग / Searched Strings used in GeMARPTS	Server, Wireless Access Point , Layer 2 Access Switch Non PoE, Layer 2 Access Switch PoE, Small Form Factor Pluggable Transceiver, Fiber Optic Patch Cord LCSC, Fiber Optic Patch Cord LCLC, Cat 6 Cable for Indoor Use, Networking Server Rack, Passive devices and accessories, LIU and Pixels, Fibre Optic Cable, Swiches and Access point configuration, Labour charges for laying and digging the cable , fixing and testing the access points with all related accessories , OFC Termination and all cable OTDR testing
	Searched String: Server Server, IT Infrastructure Items for Central Monitoring System (GIL), Blade Server (V2), Networking / Server Rack, Cartridge Check Valve, Satellite Navigation System Based Time Sync NTP Server, Geographic Information System (GIS) Software (V2), Chassis for Blade Server (V2), Authentication, Authorization and Accounting (AAA) Server, Hard disk drives Searched String: Wireless Access Point Wireless Access Point (V2), Layer 2 Access Switch (V2),

Wireless Bridge, Wireless Controller, Reverse Osmosis Details/las lagger Water Treatment System for Drinking

Purposes (V2) as per IS 16240, Network Access Control, Random Access Memory (RAM) Card (V2), Wireless Attendant Calling System, Handheld Digital Infrared Thermometer, Layer 3 - Access Switch

Searched String: Layer 2 Access Switch Non PoE

Layer 2 Access Switch (V2), Layer - 2 Access Switch for Railways, Layer 3 - Access Switch, Layer - 3 Distribution Switch, Piano Type Non Modular Electrical Switch Socket Combination as per IS 3854 and IS 1293, Port Fast Ethernet PoE Switch with 2 Gigabit Uplink, Layer - 3 Core Switch, Non - Modular Piano Type Domestic Electrical Switches as per IS 3854

Searched String: Layer 2 Access Switch PoE

Layer 2 Access Switch (V2), Layer - 2 Access Switch for Railways, modular electrical switches and accessories, Layer 3 - Access Switch, Layer - 3 Distribution Switch, Card Board Box for Bio - Medical Waste Collection, Layer - 3 Core Switch, Enamelled Round Copper Wire as per IS 13730 (Part 0 / Sec 1), Port Fast Ethernet PoE Switch with 2 Gigabit Uplink, Switch Mode Power Supply (SMPS) as per IS 14886:

Searched String: Small Form Factor Pluggable Transceiver

Small Form - Factor Pluggable Transceiver, GPON Small Form-Factor Pluggable Transceiver, Wired Microphone

Searched String: Fiber Optic Patch Cord LCSC

Fiber Optic Patch Cord, Optical Fiber Patch Cord (PGCIL), Cat 6 Patch cord, Fiber Optic Patch Panels, Rack Mountable, Flexible Fiber optic Video Bronchoscope, Fiber optic tool kit, Splice Closure for Optical Fiber Cables, Flexible Fiber Optic Bronchoscope, ADSS Optical Fiber Cable (Defence), Flexible Fiber Optic Bronchoscope (V2)

Searched String: Fiber Optic Patch Cord LCLC

Fiber Optic Patch Cord, Optical Fiber Patch Cord (PGCIL), Cat 6 Patch cord, Fiber Optic Patch Panels, Rack Mountable, Flexible Fiber optic Video Bronchoscope, Fiber optic tool kit, Splice Closure for Optical Fiber Cables, Flexible Fiber Optic Bronchoscope, ADSS Optical Fiber Cable (Defence), Flexible Fiber Optic Bronchoscope (V2)

Searched String: Cat 6 Cable for Indoor Use

Cat 6 Cable for Indoor Use, CAT 6 Cable for Outdoor, Cat - 6 UTP Ethernet Cable for Wifi Indoor use (MTNL), Cables suitable for CCTV System (Accessories), XLPE Cable for Working Voltages up to and Including 1.1 KV as per IS 7098 (Part 1), Shot Firing Cables (for use other than in Shafts) ISI Marked to IS 5950, Elastomer Insulated Flexible Cables for use in Mines (V2) as per IS 14494, Endodontic Files, PVC Insulated (Heavy Duty) Electric Cables, Suitable for use in Mines as per IS 1554 (Part 2), Sterile Hypodermic Needles for Single use (V2)

Searched String: Networking Server Rack

Networking / Server Rack, Metal Shelving Racks as per IS 1883, Server, Hand Dryer (V2), IT Infrastructure Items for

GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS

Signal Si	entral Monitoring System (GIL), Dumbbell Rack, Hard disk in the last of the Strives, Blade Server (V2), Dumbbells Rack (Version 2), Wooden Shoe Rack earched String: Passive devices and accessories lectrical Safety Devices and Accessories (Insulating Matsor Electrical Purposes) as per IS 15652, Waste Containers and Accessories - Domestic (V2), Keyboard and Mouse ombo, Dental Radiovisiography (RVG) Unit with accessories, iv sets transfusion and infusion equipments, modular electrical switches and accessories, Software ased Solution For Mobile Devices And CDR Analysis, Dental appression Trays - RBSK, System Integration for Networking and Computing Devices, Steel Bookcases as per IS 7761 earched String: LIU and Pixels ibre Patch Panel (LIU), LED Luminaire (for Road and Street ights) as per IS 10322, IS 16107, IS 16108, IS 16103, IS 0322, Colour And Shape (Preschool Kit) (V2)-Toys, anguage / multilingual software foreign language software, PO - Millet Based Bread, Steel Bookcases as per IS 7761, PO - Millet-Based Cakes, books, Gems and Jewellery from aipur - ODOP, Office Chair (V3) earched String: Fibre Optic Cable
El fo ar Co Ad m Ba In ar Sc Sc Fi Lic 10 La FF	lectrical Safety Devices and Accessories (Insulating Matsor Electrical Purposes) as per IS 15652, Waste Containers and Accessories - Domestic (V2), Keyboard and Mouse ombo, Dental Radiovisiography (RVG) Unit with accessories, iv sets transfusion and infusion equipments, andular electrical switches and accessories, Software ased Solution For Mobile Devices And CDR Analysis, Dental appression Trays - RBSK, System Integration for Networking and Computing Devices, Steel Bookcases as per IS 7761 learched String: LIU and Pixels libre Patch Panel (LIU), LED Luminaire (for Road and Street ights) as per IS 10322, IS 16107, IS 16108, IS 16103, IS 0322, Colour And Shape (Preschool Kit) (V2)-Toys, anguage / multilingual software foreign language software, PO - Millet Based Bread, Steel Bookcases as per IS 7761, PO - Millet-Based Cakes, books, Gems and Jewellery from aipur - ODOP, Office Chair (V3)
El fo ar CA Ad m Ba In ar S Fi Li Li 10 La FF	lectrical Safety Devices and Accessories (Insulating Mats or Electrical Purposes) as per IS 15652, Waste Containers and Accessories - Domestic (V2), Keyboard and Mouse ombo, Dental Radiovisiography (RVG) Unit with accessories, iv sets transfusion and infusion equipments, modular electrical switches and accessories, Software ased Solution For Mobile Devices And CDR Analysis, Dental appression Trays - RBSK, System Integration for Networking and Computing Devices, Steel Bookcases as per IS 7761 earched String : LIU and Pixels ibre Patch Panel (LIU), LED Luminaire (for Road and Street ights) as per IS 10322, IS 16107, IS 16108, IS 16103, IS 0322, Colour And Shape (Preschool Kit) (V2)-Toys, anguage / multilingual software foreign language software, PO - Millet Based Bread, Steel Bookcases as per IS 7761, PO - Millet-Based Cakes, books, Gems and Jewellery from aipur - ODOP, Office Chair (V3)
fo ar Co Ac m Ba In ar So Fi Li Li 10 La FF	or Electrical Purposes) as per IS 15652, Waste Containers and Accessories - Domestic (V2), Keyboard and Mouse ombo, Dental Radiovisiography (RVG) Unit with accessories, iv sets transfusion and infusion equipments, modular electrical switches and accessories, Software ased Solution For Mobile Devices And CDR Analysis, Dental appression Trays - RBSK, System Integration for Networking and Computing Devices, Steel Bookcases as per IS 7761 **Earched String**: LIU and Pixels** **ibre Patch Panel (LIU), LED Luminaire (for Road and Street ights) as per IS 10322, IS 16107, IS 16108, IS 16103, IS 0322, Colour And Shape (Preschool Kit) (V2)-Toys, anguage / multilingual software foreign language software, PO - Millet Based Bread, Steel Bookcases as per IS 7761, PO - Millet-Based Cakes, books, Gems and Jewellery from aipur - ODOP, Office Chair (V3)
Fi Li 1(La FF	ibre Patch Panel (LIU), LED Luminaire (for Road and Street ights) as per IS 10322, IS 16107, IS 16108, IS 16103, IS 0322, Colour And Shape (Preschool Kit) (V2)-Toys, anguage / multilingual software foreign language software, PO - Millet Based Bread, Steel Bookcases as per IS 7761, PO - Millet-Based Cakes, books, Gems and Jewellery from aipur - ODOP, Office Chair (V3)
Li 10 La FF FF	ights) as per IS 10322, IS 16107, IS 16108, IS 16103, IS 0322, Colour And Shape (Preschool Kit) (V2)-Toys, anguage / multilingual software foreign language software, PO - Millet Based Bread, Steel Bookcases as per IS 7761, PO - Millet-Based Cakes, books, Gems and Jewellery from hipur - ODOP, Office Chair (V3)
	earched String: Fibre Optic Cable
Se	
Vo Ar (L (A Co RI FI	letal Free Optical Fibre Cable, XLPE Cable for Working oltages up to and Including 1.1 KV as per IS 7098 (Part 1), rmoured Optical Fibre Cable for Direct Burial Jnderground), Cables suitable for CCTV System Accessories), Fibre Cable for Networking, Fiber Optic Patch ord, Armoured Optical Fibre Cable as per DSO/SPN/TC/110/2020, Multicore Cable as per IS 694, lexible Fiber Optic Bronchoscope (V2), Cat 6 Cable for indoor Use
S	earched String: Swiches and Access point configuration
Id	dentity and Access Management - Security Services
	earched String: Labour charges for laying and digging ne cable
	ategory not available on GeM for the text string uploaded y the buyer
	earched String: fixing and testing the access points with II related accessories
	ategory not available on GeM for the text string uploaded y the buyer
	earched String: OFC Termination and all cable OTDR esting
	ategory not available on GeM for the text string uploaded y the buyer
आध्रसूचना के लिए चयानत प्रासागक श्राणया / Relevant	Server Layer 3 - Access Switch Wireless Access Point (V2)
BOQ Title/बीओक्यू शीर्षक	INFRASTRUCTURE

Bid Details/बिड विवरण		
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	27 Lakh (s)	
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	200 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)	
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes	
Startup Exemption for Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No	
Past Performance/विगत प्रदर्शन	60 %	
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes	
RA Qualification Rule	H1-Highest Priced Bid Elimination	
Type of Bid/बिंड का प्रकार	Two Packet Bid	
Primary product category	Wireless Access Point	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days	
Inspection Required (By Empanelled Inspection Authority / Agencies preregistered with GeM)	No	
Estimated Bid Value/अनुमानित बिड मूल्य	5400000	
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation	
Arbitration Clause	No	
Mediation Clause	No	

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	PUNJAB NATIONAL BANK
EMD Amount/ईएमडी राशि	108000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	PUNJAB NATIONAL BANK
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	39

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Campus Director

WALMI Campus, Near High Court, P.B Road, Belur Industrial Area, Dharwad-11 (Campus Director, National Forensic Sciences University Dharwad Campus)

MII Purchase Preference/एमआईआई खरीद वरीयता

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MSE Purchase Preference/एमएसई खरीद वरीयता

	MSE Purchase Preference/एमएसई खरीद वरीयता	Yes	
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- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in

the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

- 4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
- OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
- 7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
- 8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 60% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

- 10. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
01-11-2024 11:00:00	NFSU Dharwad Campus

Server

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	<u>View File</u>
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं. Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी		Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

Wireless Access Point

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	50	30

Layer 2 Access Switch Non PoE

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

s	pecification Document	<u>View File</u>
В	OQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

Layer 2 Access Switch PoE

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

[Specification Document	<u>View File</u>
	BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	10	30

Small Form Factor Pluggable Transceiver

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011, Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute, NH-4, Belur Industrial Area, Dharwad Karnataka -580011	20	30

Fiber Optic Patch Cord LCSC

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	8	30

Fiber Optic Patch Cord LCLC

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	9	30

Cat 6 Cable For Indoor Use

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	610	30

Networking Server Rack

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	13	30

Passive Devices And Accessories

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

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ВО	Detail Document	<u>View File</u>

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

LIU And Pixels

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

Fibre Optic Cable

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	3000	30

Swiches And Access Point Configuration

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

Labour Charges For Laying And Digging The Cable

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

Fixing And Testing The Access Points With All Related Accessories

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

OFC Termination And All Cable OTDR Testing

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

ADDITIONAL ATC TERMS & CONDITIONS

- 1. For Considering Technical Evaluation and Supply of the Material the bidders need to refer the COMP LIANCE OF TECHNICAL SPECIFICATION. The technical specifications to comply with. Failing which, yo ur bid will be rejected from the Technical Evaluation and no representation in this regard will be entertained and University reserves all rights on the same.
- Please Ensure to specify the Make and model of the offered Item. Mere Reproduction of the asked sp ecification without any supporting official / printed brochure of the offered product may lead to reject ion of bid.
- The successful bidder shall be responsible for the uninstallation, transfer, and installation of the equi
 pment's to the new location (Permanent Campus) as and when informed by NFSU Dharwad within 4 y
 ears from the date of first installation free of cost.
- 4. Bidding may be submitted only by the 'Original Equipment Manufacturer' or their 'Authorized Dealers'.
- 5. The following Buyer Added Bid Specific Terms and Conditions will apply for this bid. The se Specific Terms and Conditions will modify / substitute / supplement the other clauses mentioned in bid document. Whenever there is any conflict between the provision of othe r clauses mentioned in the bid document and that in the Buyer Added Bid Specific Terms and Conditions, the provision contained in the Buyer Added Bid Specific Terms and Conditions shall prevail.
- 6. Additional Specification Parameters, if any Additional Specification Parameters as stipulated in the B id Document must be complied by the Bidder/Seller and supply may be made accordingly otherwise material will be liable for rejection.
- 7. Documents not submitted along with the bid and clarifications sought during the evaluation stage, b ut now being submitted during representation shall not be considered, for evaluation.
- 8. EMD Exemption will be provided as per Government of India norms and guidelines.
- 9. NFSU Dharwad reserves the right to Cancel/Modify the bidding process fully or partially at any time without occurring any liabilities to NFSU Dharwad in this regard.
- 10. Following documents duly signed by the authorized representative of the Firm / Company shall invariably be submitted/uploaded by the bidder(s) along with the bid for evaluation of the offer:
 - a. Bidder has to mandatorily upload the compliance of Bid document specification along with the bid.
 - b. Technical Specification Compliance (ATC) to be filled by the bidder
 - c. Annexure I Acceptance of terms and conditions.
 - d. Annexure II (Local Content) Bidders are required to fill, duly signed and submit, highlighting class of supplier and percentage of local content.
 - e. Annexure III (EMD / Bidder Declaration) if EMD exemption is claimed then Bidders are required sub mit bid securing declaration against this bid. EMD exemption will only give to Original Equipment M anufacturer, traders, dealers are excluded from purview of exemption.
 - f. 'Annexure IV' (Declaration-Blacklisting, Fraud and Corrupt Practices & Land border)
 - g. 'Annexure V' (Price Reasonability Certificate)
- h. Annexure VI' (work experience cert./work orders)-
- i. Annexure VII (Checklist of Documents to be submitted)
- i. Bidders are required to submit PAN and GST certificate along with this bid.
- k. Bidders are required to submit Manufacturer Authorization Form (MAF) along with this bid. In case bidder quote goods of more than one OEM then MAF is required from all different OEM.
- I. Any other documents relevant to this Bid.
- 11. Payment will be made on successful delivery, installation, training (if any).
- 12. No advance payment will be made. Payment will be processed through RTGS or online transfer after

the purchase order or work order is fully executed and all required documents are submitted, prefera bly within 30 days after satisfactory delivery, inspection, installation, and acceptance. The necessary documents include a pre-receipted tax invoice, delivery challan, warranty certificate, installation report in triplicate, and a Performance Bank Guarantee, all subject to verification.

- 13. The supplier must demonstrate that it has a proven appropriate set-up and capability to provide afte r-sales service efficiently and effectively.
- 14. **Inspection after Installation & Commissioning of the equipment at consignee's/User** site: The goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominate d External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Bu yer) at consignee's premises for their compliance to the contract specifications.
- 15. For any queries with regard to terms and conditions of this tender, please write to purchase_dharwad@nfsu.ac.in or can be contacted at +91 836 200 2641/ +91 836 200 2614

OTHER SPECIAL TERMS AND CONDITIONS

- Bidder are advised to inspect and examine the site and its surroundings at their own cost and satisfy t hemselves before submitting their tenders. A tenderer shall be deemed to have full knowledge of the s ite whether he inspects it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed.
- Bidder should have minimum 3 years' experience in AMC of IT software support at any State/Central organisation/ National importance Institutions or PSU's/any other government organizations.
- A comprehensive warranty for a duration of three years must be provided by bidders for all major equipment.
- The term "warranty" implies comprehensive maintenance which will cover replacement of all defective parts/equipment of Wi-Fi Devices. The vendors will have to ensure the availability of spares and consumables of the hardware under maintenance.
- Bidder shall do the configuration and implementation of the security policies on Wi-Fi Devices & shoul d support firewall system as desired by NFSU Dharwad Campus.
- · Bidder should Install Server with open source software mentioned in tender and should give support f or three years.
- · The scope includes supply, installation, configuration, integration with all associated products, end to end testing and commissioning of the solution onsite at NFSU Dharwad Campus. Bidder should configure the entire solution as per the requirement of NFSU Dharwad Campus.
- The bidder shall be responsible for arranging and maintaining at their own cost all materials, tools & f acilities for workers, and all other services required for executing the work unless otherwise specificall y provided for in the contract documents.
- The faults if any reported to Supplier will be checked immediately and resolved initially through telep honically and in case problem remains unresolved, then technical expert will visit site to resolve and cl ose the problem.
- Replacement of any faulty unit on site to be undertaken either through Supplier's service engineers or a third party as determined by the Supplier depending on the location. No additional charge will be paid by NFSU Dharwad Campus on any account.
- · Bidder should maintain breakdown calls in case any during the contract.
- The training on handling the Wi-Fi Access points, LDAP Server configuration, Moodle server configuration and any other installation/configuration/setup/ Maintenance to IT personnel of NFSU Dharwad Camp us and the traffic monitoring of Wi-Fi Access points must be undertaken by the vendor for maintaining the smooth operation of the Wi-Fi Access points after implementation. The training should be of minim um 5 days. The requisite technical and user manual pertaining to the Wi-Fi implementation should be delivered to the NFSU Dharwad Campus in hard copy as well as soft copy.
- · In the event of dispute, Campus Director, NFSU Dharwad Campus shall be the sole arbitrator and his decision shall be final and binding on both the parties.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

3. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

WALMI Campus Near High Court Dharwad PB Road Belur Industrial Area Dharwad

4. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

5. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

6. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

7. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

8. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to:-
 - (i) Inhibit the desires and designed function of the equipment.
 - (ii) Cause physical damage to the user or equipment during the exploitation.
 - (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

9. Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

10. Generic

Non return of Hard Disk: As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

11. Generic

Scope of supply includes Training: Number of employees to be trained

5 , Place for Training NFSU Dharwad Campus and Duration of training 5 days.

12. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

As mentioned tender document

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13. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

14. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

15. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

16. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

17. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid

document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

18. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

19. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

20. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

21. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

22. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

23. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

24. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

25. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

26. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

As mentioned tender specification

(Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

27. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

28. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

29. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

30. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

31. Financial Criteria

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses

on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---