



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2024/B/5431628 Dated/दिनांक : 24-09-2024

# Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	07-10-2024 12:00:00	
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	07-10-2024 12:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Home Affairs	
Department Name/विभाग का नाम	Na	
Organisation Name/संगठन का नाम	National Forensic Sciences University	
Office Name/कार्यालय का नाम	382007	
Total Quantity/कुल मात्रा	143	
Item Category/मद केटेगरी	Workstation (Q2) , Office Suite Software (V2) (Q2) , Online UPS (V2) (Q2)	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	100 Lakh (s)	
OEM Average Turnover (Last 3 Years),मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	800 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)	
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes	
Startup Exemption for Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	

Bid Details/बिड विवरण	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	60 %
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिंड का प्रकार	Two Packet Bid
Primary product category	Workstation
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

## EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	PUNJAB NATIONAL BANK
EMD Amount/ईएमडी राशि	400000

## ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	PUNJAB NATIONAL BANK
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	63

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

# Beneficiary/लाभार्थी :

National Forensic Sciences University Dharwad WALMI Campus, Near High Court Dharwad, Belur Industrial Area, Dharwad (Campus Director)

### MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes

## MSE Purchase Preference/एमएसई खरीद वरीयता

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	MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy

for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

- 7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
- 8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 60% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
- 10. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
  - i. If number of technically qualified bidders are only 2 or 3.
  - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
  - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
  - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
  - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

## Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता:

Data Sheet for Technical Evaluation (Technical Specification) - 1727156958.xlsx

# Workstation (70 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required Yes	
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## Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य		
Туре	Form Factor	Desktop		
Processor	Processor Make	Intel		
	Processor Generation	13 Or higher		
	Number of Cores per Processor	24, 26, 28, 30, 32, 64, 36, 56 Or higher		
	Processor Base Frequency (GHz)	1.7, 2, 2.1, 2.2, 2.3, 2.4, 2.5, 2.6, 2.7, 2.8, 2.9, 3, 3.1, 3.2, 3.3, 3.4, 3.5, 3.6, 3.7, 3.8, 3.9, 4, 4.1, 4.2, 4.3, 1.8, 1.9, 5.2 Or higher		
	Processor Description	Intel Core i9, Intel Xeon E Series, Intel Xeon W Series, Intel Xeon Bronze Series, Intel Xeon Silver Series, Intel Xeon Gold Series, Intel Xeon Platinum Series Or higher		

Specification	Specification Name/विशिष्टि का नाम	का Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
	Processor Number	Intel Core i3-8350K, Intel Core i7-8700, Intel Core i7-8700K, Intel Core i9-7940X, Intel Core i9-7980XE, Intel Core i5-8300H, Intel Core i5-8305G, Intel Core i5-8400H, Intel Core i7-8750H, Intel Core i7-8850H, Intel Core i5-8365U, Intel Core i7-8665U, Intel Core i7-9700K, Intel Core i9-9820X, Intel Core i9-9900, Intel Core i9-9900K, Intel Core i9-9940X, Intel Core i9-9900, Intel Core i9-9900K, Intel Core i7-9750H, Intel Core i9-9980H, Intel Core i9-9980H, Intel Core i9-9980H, Intel Core i9-9980HK, Intel Core i7-8550U, Intel Core i9-9980HK, Intel Core i7-8550U, Intel Core i9-9980KE, Intel Core i7-9700KF, Intel Core i9-9900KF, Intel Core i7-8650U, Intel Core i9 10980HK, Intel Core i9 10980HK, Intel Core i9 10880H, Intel Core i9 10980HK, Intel Core i7 10850H, Intel Core i9 9980HK, Intel Core i7 10750H, Intel Core i9 9980HK, Intel Core i7 10750H, Intel Core i9 19980HK, Intel Core i7 10750H, Intel Core i9 10990KF, Intel Core i5 10300H, Intel Core i5 10300H, Intel Core i5 10300H, Intel Core i5 10300H, Intel Core i5 10530M, Intel Core i7 10810U, Intel Core i7 10610U, Intel Core i7 10750M, Intel Core i7 10610U, Intel Core i7 10510U, Intel Core i9 10980XE, Intel Core i9 10900X, Intel Core i7 10700, Intel Core i7 11700K, Intel Core i7 11700, Intel Core i5 11600K, Intel Core i5 11600, Intel Core i5 11600K, Intel Core i5 10500, Intel Core i7-1250P, Intel Core i5-1235U, Intel Core i5-1250P, Intel Core i7-1250P, Intel Core i7-1350P, Intel Core i7-1350P, Intel Core i5-13600H, Intel Core i5-13600H, Intel Cor	
	Number of Sockets populated with the Processors	1, 2 Or higher	
Motherboard	Chipset Number	Intel C422, Intel C621, Intel C622, Intel C624, Intel X99, Intel X299, Intel W680, Intel Q670, Intel W790, Intel C741 Or higher	
Graphics	Graphics Type	Dedicated/Discrete	
	Number of Graphic Cards	1, 2, 3, 4 Or higher	

Specification Name/विशिष्टि का नाम		Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य		
		nVIDIA Quadro P5000 16GB, nVIDIA Quadro RTX 5000		
	Graphic Card Description	16GB, nVIDIA Quadro P6000 24GB, nVIDIA Quadro GP100 16GB, nVIDIA Quadro RTX 6000 24GB, nVIDIA Quadro RTX 8000 48GB, nVIDIA Quadro GV100 32GB, nVIDIA Tesla V100 SXM2 32GB, NVIDIA RTX A4000 16GB 4DP GFX, NVIDIA RTX A2000 12GB, NVIDIA RTX A4000 16GB, NVIDIA RTX A4500 20GB, NVIDIA RTX A5000 24GB, NVIDIA RTX A5500 24GB, NVIDIA RTX A6000 48GB, NVIDIA Long-Life RTX A2000E 12 GB 4mDP Graphics, NVIDIA GEForce RTX 3060 12 GB, NVIDIA RTX 4080 Super 16 GB GDDR6X, NVIDIA RTX A400 4 GB 4mDP Graphics, NVIDIA RTX 4000 Ada 20 GB 4DP Graphics, NVIDIA RTX 4500 Ada 24 GB 4DP Graphics, NVIDIA RTX 5000 Ada 32 GB 4DP Graphics, NVIDIA RTX 6000 Ada 48 GB 4DP Graphics Or higher		
Operating System	Operating System (Factory Pre-Loaded)	Ubuntu Linux, Windows 11 Professional		
Memory	RAM Size (GB)	64, 128, 256, 512, 1024, 2048, 3072, 4096, 96, 192, 384, 768, 1536 Or higher		
	RAM Expandability upto using spare DIMM Slots (GB)	128, 256, 512, 1024, 3072, 4096, 384, 1536, 2048, 768 Or higher		
Primary Storage /Boot Drive	Type of Drives used to populate the internal Bays	SATA, SAS, SSD, PCle, NA		
	RAID for Operating System	0, 1, NA		
	Capacity of each Drive (GB)	1024, 1200, 1800, 2000, 2048, 4000, 4096, 8000, 6000 Or higher		
Secondary Storage	Type of Drives used to populate the Internal Bays	SATA		
	Number of Internal Bays populated with SATA Drive	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher		
	Each SATA Drive Capacity (GB)	1000, 2000, 4000, 8000, 6000 Or higher		
	Total SATA Drive Capacity (GB)	2000, 4000, 8000, 3000, 5000, 6000, 7000, 9000, 12000, 16000, 20000, 24000, 28000, 32000 Or higher		
Number of Internal Bays populated with SAS Drive  Capacity of each SAS Drive (GB)  Total SAS Drive Capacity (GB)  Number of Internal Bays populated with SSD Drive		0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher		
		300, 600, 900, 1200, 1800, 800, 0, 4000 Or higher		
		300, 600, 900, 1200, 1800, 2100, 0, 4000 Or higher		
		0, 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Or higher		

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
	Capacity of each SSD Drive (GB)	128, 256, 512, 1024, 2048, 800, 0 Or higher	
	Total SSD Capacity (GB)	128, 256, 384, 512, 768, 1024, 2048, 4096, 0, 5120, 3072 Or higher	
	Number of Internal Bays populated with PCIe Drive	0, 1, 2, 3, 4, 5, 6, 7, 8 Or higher	
	Capacity of each PCIe Drive (GB)	128, 256, 512, 1024, 2048, 0 Or higher	
	Total PCIe Drive Capacity (GB)	128, 256, 512, 1024, 2048, 4096, 0, 1536, 6144 Or higher	
RAID	Number of RAID Controller Ports	4, 5, 6, 7, 8, 10 Or higher	
	Speed of RAID Controller Ports (Gbps)	6, 12 Or higher	
Connectivity	Number of Ethernet Ports	1, 2, 3, 4, 6 Or higher	
	Wireless Connectivity	Yes, No Or higher	
	If Yes, Type of Wireless Connectivity	Wi-Fi 802.11b/g/n, Wi-Fi 802.11ac, NA, Wi-Fi 6E AX211 BT 5.2, Wi-Fi 6 AX200 & BT 5.2, Wi-Fi 6 AX201 (2x2) and BT 5.2 Or higher	
	Bluetooth Connectivity	Yes, No Or higher	
	If Yes, Version of Bluetooth Available	4, 4.1, 4.2, 5, 0 Or higher	
Display	Display Availability	Monitor	
	Display Size (cm)	58- 61, 63 - 67, 68- 71, 72- 81, 82 - 87, 88 - 93, 94 - 97, 98 - 105, 107 - 110, 111 - 115, 116 - 120, 121 - 125, 126 - 130 Or higher	
	Display Type	Non Touch, Touch, NA Or higher	
	Panel Type	Flat, Curved Or higher	
	Panel Technology	IPS, OLED Or higher	
Display Resolution (Pix		1366x768, 1440 x 900, 1600 x 900, 1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 2560 x 1080, 2560 x 1440, 2560 x 1600, 3440 x 1440, 3840 x 1600, 5120 x 1440, 7680 x 4320, NA Or higher	
Power	Redundant Power Supply	Yes, No Or higher	
Warranty	On Site OEM Warranty (Year) 5 Or higher		

# Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	70	45

# Office Suite Software (V2) (70 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

# Technical Specifications/तकनीकी विशिष्टियाँ

# \* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

	Specification Name/विशिष्टि का	Bid Requirement/बिंड के लिए आवश्यक (Allowed
Specification	ana	Values)/अनुमत मूल्य
BASIC INFORMATION	Product Type	Proprietary Suites
	Offered Product are	3. Acadamic Edition
SCOPE OF LICENCE	"Types of Licence (Hint : Select 'NA' if not applicable)"	1.Perpetual
	Licencing option	4.Device based
OFFICE SUITE	Proprietary Suite	1. Microsoft Office
	"Open Source Suite (Hint:- Vendor can offer support service to open source suite on subscription basis)"	1.Apache Open Office,, 2.Calligra Suite,, 3.Libre Office,, 4.ONLYOFFICE Desktop Editors,, 5. Neo office, 6. Not Applicable
	Components of Office Suite covered in the offered product	1. Word Processor, 2. Spreadsheet, 3. Presentation, 4. FILE CONVERSION, 5.GRAPHICS, 6. COLLABORATION TOOL
	Operating Systems Supported by the offered product	1. Windows
	The offered product have support from OEM for	Updation for Patches and Bug fixes within support period.
	Number of Years upto which support is available from OEM/Seller for Updation (Patches and Bug fixes) within support period	5

Specification	Specification Name/विशिष्टि का	Bid Requirement/बिंड के लिए आवश्यक (Allowed
Specification	नाम	Values)/अनुमत मूल्य
	Number of Years upto which support is available from OEM/Seller for Upgradation of version within support period	NA
	No of days Training Provided at Site	0
Word Processor	Word Processor FEATURES	1. Word, 2.Themes, 3. File Annotation, 4.Built in Spell Checker/ Grammer & Style, 5. Dictionary/ Theasaurus, 6. Utilities for manupulating and editing text
Spreadsheet	Spreadsheet FEATURES	1. Excel, 2. Database, 3.Open XML File Format, 5.Queries, 7.Formula Calculation Function, 8.Pivot Table/ Tables
Presentation	PPT FEATURES	Presentation Tool, 2.Slide Transitions, 3.Themes,     4.Power View
FILE CONVERSION	PDF Editor & Convertor Features	1. Word to PDF,, 2. PDF to word,, 3. Excel to PDF,, 4. PDF to Excel,
GRAPHICS	GRAPHICS FEATURES	1. GRAPHIC TOOL, 2. Drawings and Diagrams, 3.Path editing tool, 4. Raster Graphics Editor, 5. Vector Graphics Editor
COLLABORATION TOOL	COLLABORATION TOOL FEATURES	1. Schedule meetings & Events, 2. Relationships, 3.Cached Exchange Mode Sync, 4.Slider, 5.Exchange Server Support, 6.Outlook Social Connector, 7.People Pane, 8.PRF Files, 9.Video/ Audio Conferencing, 10.Real time Document Co- Authoring, 11.Collaboration over Same Platform Suite
GENERIC	GENERIC FEATURES 1	1. Accessibility, 2. Support for many native languages, 3. 3rd Party Add -ons, 4.ActiveX Control, 5.Writing Support, 6.Gradient and pattern tools, 7.Files and Printing, 8. Editing and Formatting, 9.Language Tools, 11.Forms, 12. Reports, 13.Billing, 14.Inbuilt security for documents
	GENERIC FEATURES 2	15.Compatability with SQL/ MySQL Integration, 16. Templates, 17. Visual Basic Language, 18.Equation Editor, 19.Version Information, 20. Web Apps, 21. Azure Marketplace Connector, 22.Auto Discover, 23. Live Preview, 24.Research Button, 25. Bug report, 26. Notetaking software, 27. Email client, 28. HTML Editor, 29. Online Editing
	Cloud storage support for	4. NA
SUPPORTED HARDWARE REQUIREMENTS AT USEREND	Processor Supported in Bits	32, 64

# Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	70	45

# Online UPS (V2) ( 3 pieces )

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Bis Required	Yes
· ·	

# Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Generic	Rating in KVA	20.0 KVA
	Switching Technology	IGBT-PWM
	Input Voltage	AC Three phase 300 V - 450V sinewave 50Hz
	Output Voltage	AC 3 phase 415V having a variable setting the range starting from 380 volt - variable upto to 415 volt.
	Warranty for UPS (Years)	3, 4, 5 Or higher
Battery/Backup Bank	Battery/Backup Bank Provided with Online UPS ( Hint: In case the UPS is supplied with battery, seller shall ensure compliance to the GST Rates as per recommendations made in the 45th Meeting of GST council dated 17th Sep 2021)	With Battery
	Type of Battery (hint: NA in case Battery not provided)	SMF-VRLA conforming to JISC:8702(Pt.I,II&III), Stationary Lead Acid Batteries (with tubular positive plates) in monobloc container conforming to IS:13369:1992 latest

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिंड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Backup time (Minutes) (hint: NA in case battery not provided)	240 Minutes
	Warranty for battery (Years) by Battery Manufucaturer/Brand hint: NA in case battery not provided	2, 3 Or higher
Performance /	Inbuilt isolation transformer	With
Functional	Overall Efficiency (%)	>/=90% with Inbuilt isolation transformer
	Overload limit	20% Overload for minimum 10 minute, 20% Overload for minimum 5 minute, 50% Overload for minimum 1 minute, 50% Overload for minimum 3 seconds
Accessories	Accessories	Rack for Batteries
Design / Construction	Type of Design / Construction	Floor Standing

## Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	3	90

## Special terms and conditions-Version:1 effective from 06-07-2022 for category Online UPS (V2)

1. In addition to General Terms and Conditions of GeM, the following Special T&C shall be applicable for Online UPS (Version 2.0) with reference to Installation and Commissioning.

Seller's Responsibility: Installation and Commissioning shall involve all the interconnections, any cabling between power source, switch boards within 3 metre range for input power and connecting Output power in the Scope of seller.

Buyer's Responsibility: Buyer will ensure well ventilated/covered site/room having requisite power points/distribution board to provide input power to UPS as well as to take out power from UPS within 3 metre of the location of UPS placement.

The above is not applicable for the stores supplied without installation and commisioning.

Note: The above is indicative and any incidental requirement related to above responsibilities shall also be considered in the responsibilities of Buyer/Seller as applicable.

# Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

# 1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

## **TEXT BASED TERMS & CONDITIONS**

 For Considering Technical Evaluation and Procurement of the product, compliance with technical sp ecification including additional specifications, is required of all the bidders. In this context the bidders need to submit the datasheet available in the bid documents by the name "<u>Data Sheet for Technical Evaluation (Technical Specification)"</u> (which must include offered product details such as make and model number along with a comprehensive datasheet.) Failing which, your bid will be rejected from t he Technical Evaluation and no representation in this regard will be entertained and University reser ves all rights on the same. The technical specification including additional specifications are as follow s

Sr. No	Parameter	Technical Specifications	
1	Form Factor with	Convertible Mini Tower with tool-less entry and maintenance. System should feature Active Acoustic Reduction, with low noi se level.	
	Tool free design	Intel Core i9-13900K 3.0G 36MB 24 cores or higher. System s hould be rack-mountable	
2	Processor	Intel Core i9-13900K 3.0G 36MB 24 cores or higher	
3	Chipset	Intel® W680 Chipset Original Equipment Manufacturer (OEM) Motherboard or Better	
4	RAM	64 GB DDR5 nECC Memory 4800MHz or better, 4 DIMM slots, expandable up to 128 GB	
5	HDD	2 x 1 TB PCIe NVMe M.2 SSD Drive. System should support additional 3 SATA & 1 x M.2 SSD drive s.	
6	Drive Controllers	Integrated SATA controller with minimum 4 x 6Gbps ports & SATA Controller should support R AID 0,1.	
7	Optical Drive	Optional DVD R/W	
		2 x Internal 3.5" bays	
		1 x External 5.25" bay	
		1 x Internal 2.5" bay (for SSD only)	
		1 x Dedicated 9.5mm slim optical disk drive bay	
		1 x PCI Express GenS slot x16 mechanical/ x16 electrical (full height, full length)	
8	Bays/Slot	1 x PCI Express Gen3 slot x4 mechanical/x1 electrical (full hei ght, full length, open-ended)	

		1 x PCI Express Gen3 slot x16 mechanical/ x4 electrical (full h eight, full length)
		1 x PCI Express Gen3 slot x4 mechanical/ x4 electrical (full he ight, full length, open-ended)
		3 x M.2 2280 Storage (PCle Gen4 x4)
		1 x M.2 2230 WLAN (PCle Gen3 x1+ Intel CNVi
		Front I/O - 4 x Type-A SuperSpeed USB 10Gbps signalling rate port (1 charge port supports up to 5V/2.1A)
		2 x Type-A SuperSpeed USB 10Gbps signalling rate port,
		1 x Type-C SuperSpeed $\circledR$ USB 20Gbps signalling rate port (charge supports up to 5V/ 3A,), Optional 1 x SD card reader,
		1 universal audio jack Internal I/O - 1 x Hi-Speed USB 480Mb ps signalling rate header for SD card reader,
9	Ports	1 x serial port available withheader,1 x serial and PS/ 2 availa ble with header Rear I/O - 2 x DisplayPort 1.4,
		1 x Audio Line out, 1 x Audio Line in, 1 x RJ-45, 3 x Hi-Speed USB 480Mbps signalling rate port
		2 x Type-A SuperSpeed USB 10Gbps signalling rate port,
		3 x USB Type - A SuperSpeed USB 5Gbps signalling rate port
		Rear Ports: 6* USB Ports in which 3*USB 3.2 Gen 1 ports, 2*U SB 2.0 ports with Smart Power On, 1*USB 3.2 Gen 2 port and 2*DisplayPort, 1*HDMI/Display Port, 1*Re-tasking line out/line in audio port, 1*RJ-45 Ethernet port 10/100/1000 Mbps
10	Audio	High-Definition Integrated Audio with Internal speaker
11	Display	23.8" or higher (Diagonal) with IPS panel, Minimum resolution of 1920X1080, Contrast ratio (Typical): 1000:1, Response Tim e - Typical - 5ms, Anit-glare, with 1 DisplayPort 1.2 (with HDCP support); 1 HDMI 1.4 (with HDCP support); 1 VGA, TCO 9.0 Ce rtified with Height adjustable (Same OEM as System)
12	Graphics Card Su pport	Intel UHD Graphics 770 & System should support up to 24GB Graphics Card in future ready. Certified drivers for CAD applic ations to be supplied
13	Operating Syste m	Genuine Win 11 Pro 64. All drivers required for proper integra tion of components should be supplied by the vendor. All late st drivers should be available to download from vendor's web site. System should support for Red Hat® Enterprise Linux De sktop 8.3 or higher
14	Wifi and Bluetoot h	Intel AX211 Wi-Fi 6E 160 MHz +Bluetooth 5.3 WW WLAN
15	Communications/ Ethernet	10/100/1000 Mbps on-board integrated Network Port with re mote booting facility remote system installation
16	BIOS	BIOS of the Workstation to have tool for Enhanced security fe atures like self- healing, regular checks

17	Security features	Optional for BIOS controlled electro- mechanical internal chas sis lock for the system, ●Power-on password ●Administrator password ●Padlock loop ● Hard disk password ● Boot seque nce control ●Boot without keyboard and mouse ●Individual U SB port disablement ● To ol less chassis entry design
18	Power Supply	MM 700W wide-ranging, active Power Factor Correction, 92% Efficient EPEAT GOLD INDIA or Higher
19	Dust Filter	OEM should provide serviceable dust filter to avoid workstatio n failures due to dust and it should be connected into the wor kstation
20	Out of Band	System should possess hardware for remote out of band
21	Remote Workstat ion Management	management to provide support and maintenance from any lo cation. The hardware should power the monitor and manage a workstation without compromising the access control, all from a single interface. Quick-to-deploy, scalable, and strong sec urity
		Hardware or Software based remote collaboration System whi ch can help remotely access 3D data across network has to be supplied with the systems. should allow collaboration between multiple participants on an open GL 3D or DirectX Applications.
	Remote Collabora tion Software	Should support one to one for remote work and one to many f or collaboration with keyboard and mouse control.
22		Application should be stateless and should not transfer actual data over the network. Solution should also provide a secured gateway which allows remote users to access the host workst ation without using a VPN.
		Solution should support 4 monitors and up to 60 frames deliverable to the end points. Solutions should provide enterprise level AD integration and support SSO.
		Pixel information or image should be 256 SSI encrypted. Shou ld work on both Linux and Windows and should be inter-opera ble
23	ISO Certification	Manufacturing facility/brand should be ISO 9001:2015, ISO 14 001:2015 & ISO/IEC 27001: 2013 certified. (The hardware ve ndor should be a reputed concern, having global presence in multiple countries. OEM should have ISO certifications)
24	Other Certificatio ns	Window OS and Linux Certification, EPEAT Gold India Register ed, Energy Star, wEn, TCO Certified, MIL-STD, CEL, Eco-label, RoHS.
25	ISV Certification	Workstation should be certified on leading 2D/3D/Design soft ware/ Applications and model no of the workstation should be available in ISV's website / OEM should provide letter from respective ISV's

26	Additional Softwa re	1. The hardware vendor should supply an automatic system p erformance tuning and monitoring software on Windows.  2. The tuning software should have modules for resource mon itoring over a long period of time, and should be capable of s howing GPU utilisation (GPU, Graphics memory and Codec act ivity) for both Graphics and GPU Compute cards.  3. A complete Offline Diagnostics and Asset Discovery softwar e suite should be supplied along with the system
		USB Keyboard ( 70 Qty) - Same make as that of the workstatio n
		USB Optical Scroll mouse (70 Qty) - Same make as that of the workstation
27	Accessories	Headphones (70 Qty) - Same make as that of the workstation
		Web camera (70 Qty)- Same make as that of the workstation/ Compatible
		Color laser jet Priner (01 Qty) - Laser Printer, 26 ppm, functio n-print-scan-copy, Duplex printing, Duty cycle 80,000 pages or higher
28	MS Office	Microsoft 2021 Professional Academic Version Perpetual License.
29	Warranty	5 years onsite comprehensive OEM warranty for system.

- Please Ensure to specify the Make and model of the offered Item. Mere Reproduction of the asked sp ecification without any supporting official / printed brochure of the offered product may lead to reject ion of bid.
- 3. The successful bidder shall be responsible for the uninstallation, transfer, and installation of the equi pment's to the new location (Permanent Campus) as and when informed by NFSU Dharwad within 4 y ears from the date of first installation free of cost.
- 4. Bidding may be submitted only by the 'Original Equipment Manufacturer' or their 'Authorized Dealers/resellers'.
- 5. The following Buyer Added Bid Specific Terms and Conditions will apply for this bid. The se Specific Terms and Conditions will modify / substitute / supplement the other clauses mentioned in bid document. Whenever there is any conflict between the provision of othe r clauses mentioned in the bid document and that in the Buyer Added Bid Specific Terms and Conditions, the provision contained in the Buyer Added Bid Specific Terms and Condit ions shall prevail.
- 6. Additional Specification Parameters, if any Additional Specification Parameters as stipulated in the B id Document must be complied by the Bidder/Seller and supply may be made accordingly otherwise material will be liable for rejection.
- 7. Documents not submitted along with the bid and clarifications sought during the evaluation stage, b ut now being submitted during representation shall not be considered, for evaluation.
- 8. EMD Exemption will be provided as per Government of India norms and guidelines.
- 9. NFSU Dharwad reserves the right to Cancel/Modify the bidding process fully or partially at any time without occurring any liabilities to NFSU Dharwad in this regard.
- 10. The bidders are required to submit documents duly signed by the authorized representative of the Fi rm / Company shall invariably be submitted/uploaded by the bidder(s) along with the bid for evaluati on of the offer: the documents are attached in the "buyer added bid specific ATC"
- 11. Payment will be made on successful delivery, installation, training (if any).

- 12. No advance payment will be made. Payment will be processed through RTGS or online transfer after the purchase order or work order is fully executed and all required documents are submitted, prefera bly within 30 days after satisfactory delivery, inspection, installation, and acceptance. The necessary documents include a pre-receipted tax invoice, delivery challan, warranty certificate, installation rep ort in triplicate, and a Performance Bank Guarantee, all subject to verification.
- 13. The supplier must demonstrate that it has a proven appropriate set-up and capability to provide afte r-sales service efficiently and effectively.
- 14. **Inspection after Installation & Commissioning of the equipment at consignee's/User site:**The goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominate d External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at consignee's premises for their compliance to the contract specifications.
- **15.** For any queries with regard to terms and conditions of this tender, please write to <a href="mailto:purchase\_dhar">purchase\_dhar</a> wad@nfsu.ac.in or can be contacted at +91 836 200 2641/ +91 836 200 2614

## OTHER SPECIAL TERMS AND CONDITIONS

- · A comprehensive warranty for a duration of five years must be provided by bidders including Genuine Windows 11 Professional Operating System, Monitor, Keyboard (KBD) & Mouse from the OEM.
- In case of HARDWARE breakdown, service calls must be attended by OEM engineer directly within 24 hours. In case of downtime more than 72 hours, a standby must be provided post installation.
- The term "warranty" implies comprehensive maintenance which will cover replacement of all defective parts/equipment.
- The scope includes supply, installation, configuration, integration with all associated products, end to end testing and commissioning of the solution onsite at NFSU Dharwad Campus. Bidder should configure the entire solution as per the requirement of NFSU Dharwad Campus.
- The bidder shall be responsible for arranging and maintaining at their own cost all materials, tools & f acilities for workers, and all other services required for executing the work unless otherwise specificall y provided for in the contract documents.

## 2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

### 3. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

WALMI Campus, PB Road near High Court Dharwad Belur Industrial Area Dharwad

# 4. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

#### 5. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

#### 6. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

#### 7. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

#### 8. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

#### 9. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
  - (i) Inhibit the desires and designed function of the equipment.
  - (ii) Cause physical damage to the user or equipment during the exploitation.
  - (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

## 10. Generic

**Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

## 11. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

## 12. Generic

Scope of supply includes Training: Number of employees to be trained

2 , Place for Training NFSU Dharwad and Duration of training 2 days.

## 13. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

Keyboard, Mouse, Headphones, webcamera and 1 printer

#### 14. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

#### 15. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

#### 16. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

## 17. Scope of Supply

Scope of supply (Bid price to include all cost components): Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

#### 18. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

## 19. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

### 20. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a

registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

### 21. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

#### 22. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 23. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 24. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 25. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

ISO Certifications, Window OS and Linux Certifications, EPEAT, Energy Star, wEn, TCO, MIL-STD, CEL, Eco-L able, RoHS

# 26. Warranty

Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

## 27. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

# All Major Equipments and Accessories

(Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

#### 28. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

### 29. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 5 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

#### 30. Past Project Experience

**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

## 31. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

#### 32. Financial Criteria

**NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.

- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

## This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---